tate Department of Social and Health Services The Home and Community Services Division,



Advancing Million Hearts<sup>®</sup>:
AHA and Heart Disease and Stroke Prevention
Partners Working Together in Washington

August 10, 2017 Meeting Summary



# Advancing Million Hearts®: AHA and Heart Disease and Stroke Prevention Partners Working Together in Washington a

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# Advancing Million Hearts®: AHA and Heart Disease and Stroke Prevention Partners Working Together in Washington

On Aug. 10, 2017, representatives from 37 Washington-based health organizations devoted to reducing the prevalence of heart disease met with the American Heart Association in Seattle to advance the mission of the Million Hearts® campaign.

The partner organizations collaborated on ways to align their individual efforts to better meet the Million Hearts® goal of preventing a million heart attacks and strokes over the next five years.

Representatives from two partners – Qualis Health, a national leading health management organization, and the Washington State Department of Health – made presentations on agency programs and resources that align with Million Hearts®.

Participants then separated into breakout groups to discuss and establish action plans around four priority areas:

- Hypertension control
- Role of community health workers
- Worksite wellness
- Public health policy

The day's worth of discussions helped participants expand their knowledge of evidence- based programs, collaboration strategies, tools and resources that they can then connect with their own programs and initiatives to help support and advance the Million Hearts® campaign.

Feedback from the meeting reflected the depth and value of information yielded from discussions. One participant said the meeting provided the first, formal overview of the Million Hearts® campaign. Another described the usefulness of having a list of partners and their contact information to help facilitate future meetings and collaborations.

"Thank you to everyone who is sitting around the table for taking the time out of your day, for sharing your knowledge, for putting together your presentations," one participant wrote. "This is a great outpouring and reminds me that there other colleagues who are working on hypertension control – my favorite organ in the body is the heart."

barmacy Skagit Regional Health Spokane Regional Health District Swedish Medical Group Tacoma Pilealth Department Texas A&M University "US Department of Health & Human Services (HHS)" University of Washington Washington Center for Nursing Washington Office of the Insurance Comm on State Department of Health Washington State Department of Social and Health Services, Aging and port Washington State Health Care Authority Washington State Pharmacy Association (WSPA) Wash versity YMCA of Pierce and Kitsap Counties Patient Centered Outcomes Research Institute (PCORI) I wash American Diabetes Association An Ounce of Prevention Center for MultiCultural Health Chelan istrict Grant County Health District Inland Northwest Health Services King County Promotores Netwo



Advancing Million Hearts®:
AHA and Heart Disease and Stroke Prevention
Partners Working Together in Washington

THURSDAY, AUGUST 10, 2017 8:30 AM - 3:00 PM PST

> Seattle Airport Marriott Hotel 3201 South 176th St. Seattle, Washington 98188

Troup Tacoma Pierce County Health Department Texas A&M University "US Department of Health Pervices (HHS) Region 10" University of Washington Washington Center for Nursing Washington Office Commissioner Washington State Department of Health Washington State Department of Social and Privices, Aging and Long-Term Support Washington State Health Care Authority Washington State Phana (WSPA) Washington State University YMCA of Pierce and Kitsap Counties Patient Centered Outs Institute (PCORI) Kaiser Senior Caucus American Diabetes Association An Ounce of Prevention Central Health Chelan-Douglas Health District Grant County Health District Inland Northwest Health Supposed Prevention Central Health Chelan-Douglas Health District Grant County Health District Inland Northwest Health Supposed Prevention Central Health Chelan-Douglas Health District Grant County Health District Inland Northwest Health Supposed Prevention Central Health Chelan-Douglas Health District Grant County Health District Inland Northwest Health Supposed Prevention Central Health Chelan-Douglas Health District Grant County Health District Inland Northwest Health Supposed Prevention Central Health Chelan-Douglas Health District Grant County Health District Inland Northwest Health Chelan-Douglas Health District Grant County Health District Inland Northwest Health Chelan-Douglas Health District Grant County Health District Inland Northwest Health Chelan-Douglas Health District Grant County Health District Inland Northwest Health Chelan-Douglas Health District Grant County Health District Inland Northwest Health District Grant County Health District Inland Northwest Health Chelan-Douglas Health District Grant County Health District Inland Northwest Health District Grant Chelan-Douglas Health Distric

#### **MEETING PURPOSE:**

Connecting staff from AHA Affiliates, state health departments and other state and local heart disease and stroke prevention partners to establish and engage in meaningful relationships around Million Hearts® efforts.

#### **MEETING OBJECTIVES:**

At the end of the meeting, participants will be able to:

- 1) Identify Million Hearts® focused activities for 2017
- 2) Recognize Million Hearts® evidence-based and practice-based CVD prevention strategies and approaches
- 3) List partner programs and resources that align with Million Hearts®
- 4) Identify programs efforts that align and ways to work together
- 5) Create plan for follow-up to increase engagement
- 6) Recognize key contacts within heart disease and stroke prevention

#### **MEETING OUTCOMES**

Attendees will have expanded their knowledge of evidence based programs, collaboration strategies, tools, resources and connections to align programs and new initiatives that support Million Hearts<sup>®</sup>.

#### **AGENDA**

8:30 AM CONTINENTAL BREAKFAST AND PARTNER NETWORKING

9:00 AM WELCOME AND OVERVIEW OF THE DAY

Julie Harvill

Operations Manager, Million Hearts® Collaboration

Pama Joyner

Director, Office of Healthy and Safe Communities, Prevention and Community Health, Washington State Department of Health

#### INTRODUCTIONS

John Bartkus

Pensivia

In one sentence, what excites you about your role in heart disease and stroke prevention?

9:30 AM MILLION HEARTS® 2022

Robin Rinker, MPH, CHES,

Health Communications Specialist, Division for Heart Disease and Stroke Prevention, Centers for Disease Control and Prevention

- Million Hearts® Accomplishments
- · What must happen to prevent?
- 2017 Focus

#### Q AND A / GROUP INTERACTION

10:15 AM **BREAK** 

10:30 AM WASHINGTON STATE HEALTH DEPARTMENT PROGRAMS AND RESOURCES THAT ALIGN WITH MILLION HEARTS®

Cheryl Farmer, MD

Manager, Heart Disease, Stroke, and Diabetes Prevention Program Community-Based Prevention Section, Washington State Department of Health

Susan S. Buell

Association Director of Adult Healthy Lifestyles and Chronic Disease YMCA of Pierce and Kitsap Counties

#### Q AND A / GROUP INTERACTION

11:00 AM QUALIS HEALTH PROGRAMS AND RESOURCES THAT ALIGN WITH MILLION HEARTS®

Jeff Sobotka, PMP, MBA, CPHIMS, CHP Quality Improvement Consultant, Practice Coach, Qualis Health,

Healthy Hearts Northwest Project

Q AND A / GROUP DISCUSSION

## 11:15 AM AHA/ASA PROGRAMS AND RESOURCES THAT ALIGN WITH MILLION HEARTS®

Western States Affiliate Lindsay Hovind Senior Director, Government Relations

Elaine Kitamura

Regional Director, Multicultural Initiatives

Kristen VanWart

Sr. Community Health Director, Field Operations/Development

Elizabeth Peterson

Regional Director, Quality & Systems Improvement

**QANDA** 

#### 11:30 AM CATERED LUNCH

#### 12:30 PM AFTERNOON BREAKOUTS/FACILITATED DISCUSSIONS

John Bartkus

Group 1. Hypertension Control

Group 2. Role of community health workers and community based organizations in addressing CVD

Group 3. Worksite Wellness

Group 4. Public Health Policy - Tobacco and Pharmacist

#### WAYS TO WORK TOGETHER AND NEXT INTERACTIONS

John Bartkus

- Plan for follow-up to increase engagement
- · Key contacts within heart disease and stroke prevention with state

#### 2:45 PM **EVALUATION**

Whitney Garney

#### 3:00 PM WRAP UP / ADJOURN

April Wallace

#### **REGISTRANTS AS OF AUGUST 7, 2017**

American Diabetes Association 
An Ounce of Prevention 
Center for MultiCultural Health 
Chelan-Douglas Health
District 
Grant County Health District 
Inland Northwest Health Services 
King County Promotores Network 
Million
Hearts Collaboration, AHA 
National Association of Chronic Disease Directors 
National Forum for Heart Disease 
Stroke
Prevention 
Pensivia 
People for People 
Public Health Seattle 
King County 
Qualis Health 
Quality Food Centers (QFC)
Pharmacy 
Skagit Regional Health 
Spokane Regional Health District 
Swedish Medical Group 
Tacoma Pierce County Health
Department 
Texas 
A&M University 
"US Department of Health 
Human Services (HHS) Region 10" 
University of
Washington 
Washington Center for Nursing 
Washington Office of the Insurance Commissioner 
Washington State Department
of Health 
Washington State Department of Social and Health Services, Aging and Long-Term Support 
Washington State Health
Care Authority 
Washington State Pharmacy Association (WSPA) 
Washington State University 
YMCA of Pierce and Kitsap
Counties 
Patient Centered Outcomes Research Institute (PCORI) 
Kaiser Senior Caucus

	Advancing Million Hearts®: AHA and Heart Disease and Stroke Prevention Partners Working Together in Washington						
	Thursday, August 10, 2017						
	Seattle Airport Marriott Hotel						
First Name	Last Name	Organization/Company	Job Title				
•	Wallace	AHA Million Hearts Initiative	Program Initiatives Manager				
Julie	Harvill	AHA Million Hearts Initiative	Operations Manager, Million Hearts Collaboration				
	Stefanik-Guizlo	American Diabetes Association	Region Director, Community Health Strategies				
	Gurmu	American Heart Association	MCI Intern				
Lindsay	Hovind	American Heart Association	Senior Director Government Relations				
Elaine	Kitamura	American Heart Association	Regional Director Multicultural Initiatives				
-	Koch	American Heart Association	Communications				
	Peterson	American Heart Association	Regional Director				
	VanWart	American Heart Association	Senior Director, Community Health				
	Minas	American Heart Association	Sr. Communications Director				
Marlo	Holloway	An Ounce of Prevention	Director of Operations				
	Rinker	Centers for Disease Control and Prevention	Health Communications Specialist				
	Meuret	Chelan-Douglas Health District	Healthy Communities Program Manager				
Susan	Eardley	Franciscan Health Systems	Clinical Nurse Specialist Heart Service Line				
Kathlenn	Nelson	Grant County Health District	Manager				
Renee	Bouvion	Health and Human Services Region X	Public Health Advisor				
Emily	Fleury	Inland Northwest Health Services	Director Community Wellness and Health Training				
Maura	Carroll	International Community Health Services	Nurse Practitioner/QI				
Miriam	Patanian	National Association of Chronic Disease Directors	Lead Consultant for CVH and Health Systems				
Julia	Schneider	National Association of Chronic Disease Directors	CVH Team Consultant				
Mary Jo	Garofoli	National Forum for Heart Disease and Stroke Prevention	Operations Analyst				
Pama	Joyner	Office of Health & Safe Communities/DOH	Director				
Janice	Tufte	Patient Centered Outcomes Research Institute (PCORI)	Ambassador				
Madelyn	Carlson	People For People	CEO				
Kathleen	Randall	Physicians for a National Health Program Western Washington	Activist				
Elizabeth	Kimball	Public Health - Seattle & King County	HEAL Program Manager				
Lisa	Packard	Qualis Health	Quality Improvement Consultant				
Jeff	Sobotka	Qualis Health	Quality Improvement Consultant				
Jamie	Hunter-Mitchell	Qualis Health	Health Promotion Consultant				
Yushi	Li	Quality Food Centers (QFC) Pharmacy	District Pharmacy Patient Care Coordinator				
LizBeth	McNett Crowl	Skagit Regional Health	Healthy Communities, Coordinator				
M. Margaret	Braun	Spokane Regional Health District	CHW				
Marge	Tully	Tacoma Pierce County Health Department	Health Promotion Coordinator				
	Garney	Texas A&M University	Assistant Professor				
Frances	Limtiaco	Washington State Department of Health	Program Manager				
Roxanne	Garcia	University of Washington	Student				
Trisha	Vuong	University of Washington	Student				

Andrea	Bedlington	University of Washington School of Pharmacy	Student
Nicole	Rhode	University of Washington School of Pharmacy	Student
Jim	Freeburg	WA Office of the Insurance Commissioner	Special Assistant to the Commissioner
Lena	Hristova	Washington Center for Nursing	Board of Directors
Debbie	Spink	Washington Department of Health	CHW Training Program Coordinator
Marissa	Floyd	Washington Department of Health	Cross Program Coordinator
Tim	Sullivan	Washington Information Network 211	Director
Tory	Henderson	Washington State Department of Health	Adverse Childhood Experiences (ACEs) Consultant
Sara Eve	Sarliker	Washington State Department of Health	Hypertension Lead
Jenee	Carr	Washington State Department of Health	Cross Program Coordinator
Lana	Caulfield	Washington State Department of Health	Health Services Consultant
Cheryl	Farmer	Washington State Department of Health	Program Manager
David	Hudson	Washington State Department of Health	Section Mgr
Kim	Kelley	Washington State Department of Health	Coverdell Stroke Program Manager
Alexandro	Pow Sang	Washington State Department of Health	Diabetes Lead
Mary	Daniel	Washington State Department of Health	Cross Program Coordinator
John	Bartkus	Washington State Department of Health	Principal Program Manager
Nelson	Pena	Washington State Department of Health	Health Services Consultant – Cessation Services
Erika	Parade	Washington State Department of Social and Health Services	Program Manager
Jevahly	Wark	Washington State Department of Social and Health Services	RN Program Manager
Aaron	Huff	Washington State Health Care Authority	Health Promotion Consultant
Jenny	Arnold	Washington State Pharmacy Association (WSPA)	Director of Practice Development

# Advancing Million Hearts®: AHA and Heart Disease and Stroke Prevention Partners Working Together in Washington August 10, 2017

#### **Meeting Summary**

Washington has a strong group of dedicated partners who recognize the need to align their work to better meet their ultimate vision. Several major themes emerged during the meeting that address four priority action areas:

- Hypertension Control
- Community Health Workers

- Worksite Wellness
- Public Health Policy

#### Themes:

- What resources are already available to help providers address cardiovascular health and hypertension specifically?
- How do we leverage policy opportunities around priority areas such as cardiac rehab and tobacco control?
- How do we address priority populations and the diversity of cultures and languages in our state?
- How do we provide resources and support for non-physician team members such as pharmacists and community health workers?

#### What was the greatest value of being at the meeting:

"I appreciate seeing the MH 2022 goals- they are simple and something to keep in our minds to include in our work. Something for all of us to consider-what if we all committed to doing just one thing to address hypertension?"

"I really like having the list of all of the participants with emails and phone numbers so that we can all work together."

"Thank you to everyone who is sitting around the table for taking the time out of your day, for sharing your knowledge, for putting together your presentations. This is a great outpouring and reminds me that there other colleagues who are working on hypertension control – my favorite organ in the body is the heart."

#### **Action Areas Workplans:**

Groups were asked to report out on the following areas:

- WHAT TO FOCUS ON
  - CURRENT STATE / CONTEXT (Where are we now?)
    - Sharing What are each of us/organizations focusing on in this space?
    - What has been successful (strategies and practices)?
    - What are the key challenges?
    - What are the issues we're seeking to address?
  - CULTIVATING COLLABORATION / ALIGNMENT / OBJECTIVES
    - What do we choose to solve/focus on?
    - In which areas can we work together? How? What would this look like?
    - What objectives do we seek to accomplish?
- HOW TO GET IT DONE
  - DELIVERABLES / ACTIONS

What are specific deliverables?

- What actions/tasks need to be carried out in order to complete each Deliverable?
- SUSTAINABILITY / MOMENTUM
  - How does this group keep the momentum going/carry forward effort to action and results?
  - When do we next meet?

Hypertension Control				
		Participants		
Kathleen Nelson	Marlo Holloway	Emily Fleury	Maura Carroll	Ka'imi Sinclair
Madelyn Carlson	Yushi Li			
Discussion Leads: Chery	l Farmer	Flip Chart Notes: Feven Gurmu	Notetaker	: Miriam Patanian
Elaine Kitamura				
Jeff Sobotka				

#### **Topic Areas:**

Check.Change.Control, Target BP Self-Monitoring of blood pressure, Proper blood pressure techniques;

Data and Evaluation from Healthy Hearts, Qualis Health

#### **OVERVIEW**

Heart disease is the leading cause of death in the United States. Healthy Hearts Northwest has been established to give primary care practices in Idaho, Oregon and Washington the support they need to help patients live healthier and longer.

The Agency for Healthcare Research and Quality (AHRQ) has funded the MacColl Center for Health Care Innovation at Group Health Research Institute to conduct a three-year project that helps primary care practices improve their patients' cardiovascular health—while also building capacity for quality improvement. Healthy Hearts Northwest is led by the MacColl Center with its partners, Qualis Health, the Oregon Rural Practice Research Network and the Institute of Translational Health Sciences at the University of Washington. Healthy Hearts Northwest is a cooperative of AHRQ's EvidenceNOW initiative to advance heart health in primary care.

#### **Practice Support**

Qualis Health provides practice support to small and medium sized practices in Idaho and Washington. Practices that participate in Healthy Hearts Northwest receive the following benefits:

15 months of practice support

Technical assistance for health information technology

Coaching in quality improvement (QI)

Opportunities to participate in trainings to build QI competencies

#### **Improve Heart Health for Patients**

Participating practices improve patients' cardiovascular outcomes through:

- Aspirin
- Blood pressure management
- Cholesterol management
- Smoking cessation

#### **Strategic Experts**

Healthy Hearts Northwest is led by organizations with 20 years of experience working with primary care practices:

The MacColl Center for Health Call Innovation at Group Health Research Institute

The Oregon Rural Practice Research Network (ORPRN) at the Oregon Health & Science University (OHSU) Qualis Health

The Institute of Translational Health Sciences

#### **DISCUSSION**

#### The WHAT

- What are the issues your organization is seeking to address?
  - How do we support communication to providers, those who support the providers, to connect this information to the communities, share what resources exist, etc.
  - Providence Clinic only have a cardiologist for people who have hypertension; primary care physicians don't have the time to reduce hypertension
  - Some primary care physicians say they can't refer to DPP
  - There are no programs in Eastern WA to do awareness of hypertension or heart disease. No coalition.
  - Could we address the clinic workflow to determine if there can be changes in the primary care practice?
  - Medication management/patient adherence. Can we address motivational interviewing?
  - Health IT is there a way a provider could know within their EHR a collaborative practice agreement
  - Most pharmacies are addressing hypertension, statin use for people with diabetes. They know their prescription fill rates. Can be enrolled in adherence monitoring program (those who have been flagged to be nonadherent. The challenge, pharmacists are so busy, how can they truly counsel their patients?

#### What are the key challenges?

- Very limited budget
- Data sharing between EHR and pharmacy data systems

#### What do we choose to focus on?

- Expanding resources
- Could we model a hypertension program after DPP?
- Qualis has a number of resources available
- Conduct a series of assessments of primary care practices to identify where they need the most support
  - Resource assessment of what resources are currently available?
  - Needs assessment of what the needs of providers are
  - Coverage assessment What does Medicare and Medicaid cover currently for hypertension control?
  - What are payers incentivizing patients and providers for related to hypertension control?

#### The HOW

- How do we accomplish this? What specific actions or tasks need to be carried out in order to complete each step?
  - UW HPRC developed a document related to hypertension evidence-base.
  - Needs assessment Qualis is talking with primary care associations and could ask questions about what the providers need. Emily Fleury to ask Spokane Regional Health District to come up with the questions
  - o Social media messaging state will share
  - Coverage assessment Emily Fleury, (end of September), Jenny Arnold (Yushi to connect)

Deliverable - Assessment of available resources, workforce needs and payer coverage— for hypertension control.				
Action	Who	By When		
Resource assessment to identify what resources are currently	C. Farmer will share	August 11		
available to support healthcare providers in addressing hypertension	the document with			
control. UW HPRC prepared a '16 report that may address this need.	the HTN workgroup			
Coverage assessment to identify what Medicare and Medicaid cover	E. Fleury will connect	September 30		
currently for hypertension control	with Jenny Arnold			
Needs assessment to better understand what providers need to	E. Fleury to ask	February 2018?		
better manage their patient population with hypertension – Qualis is	Spokane Regional			
already talking with primary care associations across the state about	Health District to			
the Quality Payment Program, and could consider adding a couple of	come up with			
questions of these provider groups.	questions for Qualis			

#### ROLE OF COMMUNITY HEALTH WORKERS AND COMMUNITY BASED ORGANIZATIONS IN ADDRESSING CVD

**Participants** 

Kelsey Stefanik- Jamie Hunter- Jim Sullivan Cathy Meuret Erika Parade

Guizlo Mitchell

LizBeth McNeth-

Crowl

Discussion Leads: Marissa Floyd, Flip Chart Notes: Julia Schneider Notetaker: April Wallace

Alexandro Pow Sang, Debbie Spink

#### **Topic areas:**

What do CHW's do?

How do they do their job?

How do we support their need for low literacy education on cholesterol, blood pressure and nutrition?

#### **OVERVIEW**

The Community Preventive Services Task Force (CPSTF) recommends interventions that engage community health workers to prevent cardiovascular disease (CVD) among clients at increased risk. The Task Force finds strong evidence of effectiveness for interventions that engage community health workers in a team-based care model to improve blood pressure and cholesterol. They find sufficient evidence of effectiveness for interventions that engage community health workers for health education, and as outreach, enrollment, and information agents to increase self-reported health behaviors (physical activity, healthful eating habits, and smoking cessation) in clients at increased risk for CVD. Economic evidence indicates these interventions are cost-effective. A small number of studies suggest that engaging community health workers improves appropriate use of healthcare services and reduces morbidity and mortality related to CVD. When interventions engaging community health workers are implemented in minority or underserved communities, they can improve health, reduce health disparities, and enhance health equity.

Interventions that engage community health workers to prevent cardiovascular disease aim to reduce risk factors among those at higher risk by providing culturally appropriate education, offering social support and informal counseling, connecting people with services, and in some cases delivering health services such as blood pressure screening. Community health workers (including promotores de salud, community health representatives, community health advisors, and others) are frontline public health workers who serve as a bridge between underserved communities and healthcare systems. They typically are from or have a unique understanding of the community served. Community health workers often receive on-the-job training and work without professional titles. Organizations may hire paid community health workers or recruit volunteers.

https://www.thecommunityguide.org/findings/cardiovascular-disease-prevention-and-control-interventions-engaging-community-health

#### **CDC**

#### CHW resources:

- https://www.cdc.gov/dhdsp/pubs/chw-toolkit.htm
  - Everything you ever wanted to know about CHWs
  - Sodium fotonovela under 'Training and Education Resources'
  - Might be interesting if they're talking policy <a href="https://www.cdc.gov/dhdsp/pubs/docs/SLFS-Summary-State-CHW-Laws.pdf">https://www.cdc.gov/dhdsp/pubs/docs/SLFS-Summary-State-CHW-Laws.pdf</a>
    - State Law Factsheet on what laws and regulations states have re: CHWs

#### **DISCUSSION**

#### The WHAT

- What are the issues your organization is seeking to address?
- What has been successful (strategies and practices)?
- What are the key challenges?

Department of Health- CHW training is a comprehensive 8 week program that focuses on the role of CHWs; communication skills, cultural competency; organizational skills; assessment of individual and community; behavioral health.

Department of Social and Health Services- 240 contracted nurses, 5 nursing programs. Interested in providing resources to the nurses; how to enhance the services they provide; interested in CHW training.

Seattle/King County- embedded CHW's in clinics; also placed them in homes as part of a SNAP-Ed pilot; PCORI project on asthma to look at triggers within the home and medication adherence. ACH project- using CHW's on heart disease, asthma, and diabetes. Group training to link these models together.

Spokane Regional Health District- 3<sup>rd</sup> year of project focused on SNAP-Ed. They also have 1422 funding. In home visits-education on nutrition and physical activity- has been very successful.

Skagit Regional Health- PATHWAYS project through ACH. Challenged with how to build CHWs into their programs. In hospitals, CHWs are working with highest risk patients.

Chelan-Douglas Health District- defining the role of CHWs, interested in supporting more structure and training of CHWs.

Patient-Centered Outcomes Institute (PCORI)- Support community resource managers. LEAN project with patients and project staff designed the project. Kaiser is going to expand this across the state. Challenges- EPIC, HIPAA, licensure. LINC- Learning to Integrate Neighborhoods to Clinical Care.

Qualis Health has a number of resources for CHWs to meet them where they are. They will train them and will work with organizations to tailor trainings to meet their needs. Also administer CDSME and pain program – they are a licensed provider. Contact- Jamie Hunter-Mitchell.

American Diabetes Association (ADA) is partnering with organizations that have CHWs on staff and communities with high burden of diabetes. Offers CE and resources and ambassador training. Contact- Kelsey Stefani- Guizlo.

2-1-1 has over 150 languages but is very underutilized. Contact – Tim Sullivan

#### What do we choose to focus on?

- What would success look like for this work?
- What objectives do we seek to accomplish?

Themes- Resources; Health Literacy; Recruitment/Retention

#### **Health Literacy-**

Language specific materials, infographics, videos Health Literacy Conference in Baltimore in October

#### Resources-

Need resources in simple language that is appropriate for a 3<sup>rd</sup> grade reading level

Help the client know how to prepare for a clinic visit-how to get the most out of a visit.

- o Prepare questions
- o How to ask for clarification
- o Prep physicians to better understand patients
- Choosingwisely.org

#### CHW Recruitment/Retention-

Work overload- self-care and burnout CHW's overwhelmed due to low numbers Cost of training for training for nursing assistants

#### The HOW

- How do we accomplish this? What specific actions or tasks need to be carried out in order to complete each step?
- Who can we increase awareness of existing or new resources?
- How do we want to stay accountable to these plans?

How do we partner on getting resources in simple language that is appropriate for a 3<sup>rd</sup> grade reading level? The need for one-pager on addressing multiple risk factors and CVH conditions; addressing the whole personsomething that can be translated to many languages.

Making resources more culturally appropriate-health literate

- o Multiple Languages
- Colors and sounds
- o Innovative videos
- Produce a document that provides simple visual that explains CVD and what contributes to it. Provide resources that:
  - o Can be translated into different languages
  - o Are mindful of cultural sensitivities

Support for CHWs Support CHW ongoing to convene and have dialogue to address concerns-need to know what is needed for support (DOH Contact)

- Monthly meeting/potluck to address concerns, regional meetings in addition to yearly CHW conference
- CNA's to take training to increase retention
- Regional conferences to get more sufficient feedback

#### Deliverable -

Assessment of available resources, current workforce needs, and payer coverage—all related to hypertension control.

Action	Who	By When
Promote CHW trainings (ie. DOH training, Qualis, and American Diabetes	DOH, Jamie	
Association)	Hunter-Mitchell,	
	Kelsey Stefani-	
	Guizlo	
Identify or develop one-pager on addressing multiple risk factors and CVH	Collaboration with	
conditions; addressing the whole person- something that can be translated to	AHA?	
many languages.		
Host monthly meeting/potluck to address concerns; host regional meetings in	DOH; others?	
addition to yearly CHW conference.		

	Worksite Wellness				
		Participants			
Lanae Caulfield	Susan Buell	Kathleen Randall	Pama Joyner	Tory Henderson	
Aaron Huff	Marge Tully				
Discussion Leads: S	ara Eve Sarliker,	Flip Chart Notes: Sara Eve Sa	rliker <i>Notetaker</i>	: Julie Harvill,	
Kristen VanWart			Mary Jo G	arofoli	

#### **Topic areas:**

Learn worksite wellness needs and support for blood pressure devices, walking and exercise encouragement, healthy food choices and environmental changes.

#### **OVERVIEW:**

The coordinator for the Washington state facilities will share their work including a box with an automated blood pressure monitor that employees can use with educational resources and blood pressure tracker.

#### **Worksite Wellness at a Glance**

Helps employees take responsibility for lifestyle choices

Educates workforce about hazards and opportunities for wellness

Enhances employee productivity

Reduces absences and idleness

Reduces health care costs

Shifts health care paradigm from treatment to prevention

#### **For Employers**

Establish programs for exercise during the workday

Implement a no-smoking policy and provide resources for tobacco cessation

Allow flexible work schedules and telecommuting

Encourage personnel to take the stairs

Select worksites close to public transportation, walking trails, fitness facilities, and other amenities

#### **DISCUSSION**

#### The WHAT

#### What has been successful (strategies and practices)?

- Incentives to get initial participation
- o Emphasis on intrinsic motivation
- Tapping into "why"
- Culture of health
- Variety
- Don't mark workout as private upper management encourages exercise
- Incorporating feedback to adhere to values
- Support senior leaders

#### What are the key challenges?

- Incentives work in the short term, but what about long-term solutions?
- We don't focus on the "small steps"; we focus on outcome
- Culture of health
- Setting priorities "work until done"
- Managers / employees setting limits
- Need management-level support
- Demonstration of values needs to be constantly monitored

#### What do we choose to focus on?

#### Current focus

- Get \$ back, 60% staff/spouse involved
- Association of WA Cities incentives at the individual and employer level

We need to be more outward facing

- YMCA
  - United Healthcare incentives at the individual
  - o Policies policy adopted / gap / implementation
  - Employer engagement
- DOH
  - o Dedicated wellness coordinator DOH wants to be an employer of choice and to set an example
  - Volunteer team calendar
  - o SmartHealth, DOH Wellness Program-Increase participation (what is current rate of participation?)
- AHA
  - Hoping to increase diversity
  - o Behavior challenges ie., "water"
  - o Programs, including Check.Change.Control.
  - Switching our focus to overall health
  - o "It's all about me" earn time off
  - o Fitness center discount
- Tacoma Pierce County
  - o Works with small employers to offer wellness program support
  - o Contact them they offer small grants to help change policies
  - Walkability there are city/county/Puget Sound plans to increase walkability and bikeability
  - Complete Streets
- Smoking Cessation
  - Smoke-free housing
  - o Cessation classes through partnerships
  - HCA, DOH smoking policy, cessation coverage
- What objectives do we seek to accomplish?
  - Sharing / creating resources
  - Shift messages to intrinsic motivation
  - What does the culture need to feel like?
  - Reducing stress in the workplace

#### Resources

- EAP stress reduction
- AHA Workplace Health Solutions, Food & Beverage toolkit
- DOH / State Agencies Food & Beverage toolkit
- AWC Well cities
- Washington Wellness 7 to 8
- Ys Worksite Connections
- Emphasizing intrinsic motivation
- Dedicated wellness coordinator & committee
- Senior leader support
- CDC Scorecard
- Managers on the Move Engaging mid-level managers
- Practical Strategies for getting people involved in wellness
- What's working in WA State

#### The HOW

How do we accomplish this? What specific actions/tasks need to be carried out to complete each step? Who can we increase awareness of existing or new resources? How do we want to stay accountable to these plans?

DELIVERABLE - Assessment of available resources, current workforce needs, and payer coverage—all related to hypertension control.

Action	Who	By When

	Public Health Policy — Tobacco and Pharmacist					
	Participants					
Tory Henderson	Jim Freeburg	David Hudson	Renee Bouvion	Lena Hristiva		
Kim Kelley						
Discussion Leads: Lindsey Hovind, Flip Chart Notes: Robin Rinker Notetaker: Whitney Garner			Whitney Garner			
Jenny Arnold	enny Arnold					

#### **Topic areas:**

Tobacco tax ballot initiative

Pharmacist scope of practice

**Emergency Cardiac and Stroke Systems of Care** 

#### **OVERVIEW:**

Brief overview of how policy can be used as a tool to impact the ABCS (Lindsay with other presenters)

- a. Systems, Policy and Environmental Change
  - i. Scale of impact versus individual interventions
  - ii. Achieve a change in the environment (ie, making it harder for kids to get tobacco), securing funding (ie, for paid media campaign or insurance reimbursements for treatment) and changing requirements of practitioners
- b. Factors to consider when crafting policy
  - History of the issue
  - ii. Viability
  - iii. Resources
- c. Past examples
  - i. Tobacco tax ballot initiative
  - ii. Pharmacist scope of practice
- d. Tobacco Sustainability Work Group Priorities:
  - i. Tobacco Prevention Funding
  - ii. Tobacco to 21
  - iii. Cessation services coverage
- e. Emergency Cardiac and Stroke Systems of Care

#### **DISCUSSION**

#### The WHAT

- What are the issues your organization is seeking to address?
  - Using policy to create healthier environments, improve access to care, secure funding for programs
    - Improve access to care (acute, rehab)
    - Continue to reduce tobacco usage
- What has been successful (strategies and practices)?
  - Example: Tobacco tax (could be applied to vapor products too), expand scope of practice for pharmacists to reimburse for services related to CV health, Affordable Care Act
- What are the key challenges?
  - Limited funding available
  - Barriers create limited access for some services (cardiac rehab)

What do we choose to focus on?

- Cardiac Rehab
  - o Cardiac rehab as prevention → cost avoidance
  - o Barriers: co-pays are too high, low-level providers cannot get reimbursed, lack of programs in rural areas
  - What can we do in terms of reimbursement / coverage must it be done at the federal level? or can we do something in the state?; change rules around hospital incentives to allow to off-set co-pay costs for patients? Allow lower level providers to oversee?
  - o ACTIONS:
    - Create a Healthier Washington metric around cardiac rehab participation to put a focus on it and get broader support to improve?
    - Create workgroup to explore policy change?
    - Pursue connection with NWAACVPR and PCNA. Include pharmacists, ECS TAC members, telehealth experts, insurers, OIC.
- Tobacco Control
  - o Tobacco 21
  - Funding for tobacco control program
    - Reframe the problem and how funding is the solution tobacco use is still a problem, especially for priority populations
    - A fully funded, comprehensive program too hard for legislators to imagine focus on emergent need?
    - Secure new \$ for prevention/cessation (MSA bonus payments, vapor products tax, other) and explore ways to protect the funds
- What would success look like for this work?
- What objectives do we seek to accomplish?

#### The HOW

- How do we accomplish this? What specific actions or tasks need to be carried out in order to complete each step?
- Who can we increase awareness of existing or new resources?
- How do we want to stay accountable to these plans?

#### Overview:

#### Deliverable -

#### **Creative solutions for coverage**

Action	Who	By When
DOH/AG to continue convening work groups (T21, funding, etc.). Others may	DOH	Ongoing
join these existing groups.		
Explore collaboration with NWAACVPR and PCNA re: cardiac rehab	Susan	September
Convene a stakeholder meeting to explore barriers, state-level solutions	Lindsay to	September
	contact	
	Susan to	
	jump start	

#### **Meeting Purpose:**

Connecting staff from AHA Affiliates, state health departments and other state and local heart disease and stroke prevention partners to establish and engage in meaningful relationships around Million Hearts® efforts.

#### **Meeting Objectives:**

At the end of the meeting, participants will be able to:

- 1) Identify Million Hearts focused activities for 2017
- 2) Recognize Million Hearts® evidence-based and practice-based CVD prevention strategies and approaches
- 3) List partner programs and resources that align with Million Hearts
- 4) Identify programs efforts that align and ways to work together
- 5) Create plan for follow-up to increase engagement
- 6) Recognize key contacts within heart disease and stroke prevention

#### **Meeting Outcomes:**

Attendees will have expanded their knowledge of evidence based programs, collaboration strategies, tools, resources and connections to align programs and new initiatives that support Million Hearts®.

#### Partners:

American Diabetes Association American Heart Association AHA, Puget Sound Division An Ounce of Prevention

Center for MultiCultural Health
Chelan-Douglas Health District
Franciscan Health Systems
Grant County Health District
Inland Northwest Health Services
National Association of Chronic Disease

Directors

National Forum for Heart Disease & Stroke

Prevention

People for People

Public Health Seattle & King County

Qualis Health

Quality Food Centers (QFC) Pharmacy

Skagit Regional Health Swedish Medical Group Texas A&M University

US Department of Health & Human Services

(HHS) Region 10

Washington Center for Nursing WA State Department of Health

WA State Department of Social and Health Services, Aging and Long-Term Support The Home and Community Services Division

DSHS/ALTSA/HCS

WA State Health Care Authority

WA State University

YMCA of Pierce and Kitsap Counties

#### Million Hearts 2022:

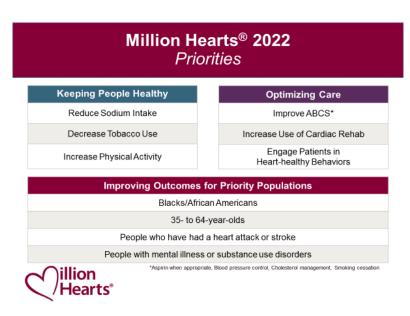
The goal of Million Hearts is to prevent 1 million heart attacks, strokes, and other cardiovascular events. During the first 5-year phase of Million Hearts®, we made significant progress in many areas. And while final numbers will not be available until 2019, we estimate that up to half a million events may have been prevented from 2012-2016. With new strategies in place, we are hoping to build on our momentum over the next five years.



Million Hearts® 2022 is co-led by the Centers for Disease Control & Prevention and the Centers for Medicare and Medicaid Services. But it is carried out by a variety of partners across federal and state agencies, and private organizations.

Million Hearts® provides a platform to shine light on a selection of evidence-based strategies for cardiovascular disease prevention, and it serves as a learning lab and repository of tools, protocols, and resources for partners to use to implement these strategies.

The important thing to note, however, is that while Million Hearts® provides the platform, the strategies, the tools, protocols and resources, it's the partners who are the ones really driving this initiative.

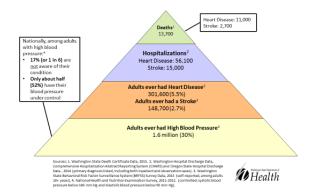


### Washington State Health Department programs and resources that align with Million Hearts Cheryl Farmer, MD

Manager, Heart Disease, Stroke, and Diabetes Prevention Program Community-Based Prevention Section, Washington State Department of Health

Susan S. Buell Association Director of Adult Healthy Lifestyles and Chronic Disease YMCA of Pierce and Kitsap Counties

#### Burden of Heart Disease and Stroke In Washington State

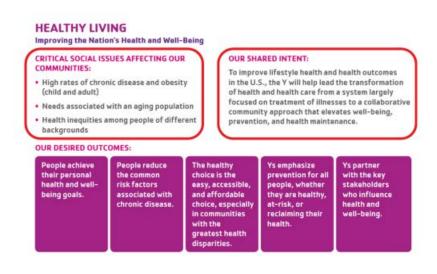


Through CDC's Division for Heart Disease and Stroke Prevention, DOH has several grants to support their work referred to as 1305 and 1422:

- Promoting awareness of the importance of blood pressure control
- Leverage partnerships to address the chronic condition of hypertension
- We work with a variety of individuals, organizations, and communities to offer in-person trainings on how to accurately measure blood pressure
- Provide educational materials in multiple languages to support blood pressure management and control
- Connect communities to available resources

YMCA is a 1422 grantee – The YMCA's strategic plan aligns with Million Hearts<sup>®</sup>.

#### **CURRENT YUSA STRATEGIC PLAN**



The Blood Pressure Self-Monitoring Program is based on the Check It, Change it Program. They train healthy heart ambassadors to work with high-risk communities. It is a 4-month evidence-based program designed to help persons with high blood pressure better manage their blood pressure by developing the habit of self-monitoring. Through 1422, the YMCA is able to deliver the BPSMP at community sites.

Community partners were pulled together to test the delivery model. They have enrolled over 170 people.

#### **Qualis Health programs and Resources that Align with Million Hearts**

Jeff Sobotka, PMP, MBA, CPHIMS, CHP and Lisa Packard Qualis Health, Healthy Hearts Northwest Project

Qualis Health is a leading national population health management organization. The Medicare Quality Innovation Network - Quality Improvement Organization (QIN-QIO) for Idaho and Washington. This is one of the largest federal programs dedicated to improving health quality at the local level.

Healthy Hearts Northwest has been established to give primary care practices in Idaho, Oregon and Washington the support they need to help patients live healthier and longer. The Agency for Healthcare Research and Quality (AHRQ) has funded the MacColl Center for Health Care Innovation at Group Health Research Institute to conduct a three-year project that helps primary care practices improve their patients' cardiovascular health—while also building capacity for quality improvement. Healthy Hearts Northwest is led by the MacColl Center with its partners, Qualis Health, the Oregon Rural Practice Research Network and the Institute of Translational Health Sciences at the University of Washington. Healthy Hearts Northwest is a cooperative of AHRQ's EvidenceNOW initiative to advance heart health in primary care.

#### Technical assistance includes:

- Unlimited customized technical assistance including on-site practice visits for 15 months, and monthly phone calls
- Quality Improvement reports for internal use, aligned with PQRS measures
- Optimization of clinical decision support
- Using data to drive improvement through workflow changes
- Clinically focused learning modules for care teams to address common issues in CVD population management
- Data Submission
- PDSA, Webinars, IHI Model for Improvement

Qualis Health's Practice Innovation Network (PIN) - Assists Washington primary care practices to develop quality improvement processes and related reports to help them prepare for value-based reimbursement and improve cardiac care. The goal of the Qualis PIN is to see each participating practice, organization, and the PIN as a whole to improve performance on the selected quality measures. Technical assistance includes:

- Help all practices improve cardiac care
- Educational webinars
- Share pertinent information from CDC, CMS, etc.
- Focus on ABCS measures
- Higher level of attention
- QI consulting
- CMS evaluation metric based on PIN practices' scores for blood pressure and smoking

#### AHA/ASA programs and Resources that Align with Million Hearts

Western States Affiliate Lindsay Hovind, Senior Director, Government Relations Elaine Kitamura, Regional Director, Multicultural Initiatives Kristen VanWart, Sr. Community Health Director, Field Operations/Development Elizabeth Peterson, Regional Director, Quality & Systems Improvement

#### Recent Policy successes in WA:

- Emergency Cardiac and Stroke System of Care (2010)
- CPR in Schools (2013)
- Newborn Screening for CCHD (2015)
- Historic investments in Safe Routes to School (2015)
- PE Quality Assessment (2017)
- Seattle Sugary Drink Tax (2017)

#### Quality and Systems Improvement:

- Improve medical care and education of patients
- Initiation of and adherence to evidence-based, guideline-recommended therapies
- Collection of data to improve quality of care in the hospital and for research
- Celebrate successes

#### **Resources:**

- Complete Workplace Health Solutions Index
  <a href="http://www.heart.org/HEARTORG/HealthyLiving/WorkplaceHealth/Workplace-Health\_UCM\_460416\_SubHomePage.jsp">http://www.heart.org/HEARTORG/HealthyLiving/WorkplaceHealth/Workplace-Health\_UCM\_460416\_SubHomePage.jsp</a>
- Detailed Playbooks for all 7 best practice categories within Workplace Health Solutions
- My Life Check Health Assessment <a href="http://www.heart.org/HEARTORG/Conditions/My-Life-Check---Lifes-Simple-7">http://www.heart.org/HEARTORG/Conditions/My-Life-Check---Lifes-Simple-7</a> UCM 471453 Article.jsp#.WYynd4WcE2w
- Check, Change, Control: Blood Pressure
   http://www.heart.org/HEARTORG/Conditions/HighBloodPressure/HighBloodPressureToolsResources/Find-a-Check-Change-Control-Program-Near-You UCM 449325 Article.jsp#.WYynnoWcE2w

#### **Target BP:**

#### http://targetbp.org/

- A call to action motivating medical practices, practitioners and health services organizations to prioritize blood pressure control
- Recognition for healthcare providers who attain high levels of blood pressure control in their patient populations, particularly those who achieve 70, 80 percent or higher control
- A source for tools and assets for healthcare providers to use in practice, including the AHA/ACC/ CDC, Hypertension Treatment Algorithm and the AMA's M.A.P. Checklist

# Advancing Million Hearts®: AHA and Heart Disease and Stroke Prevention Partners Working Together in Washington Pre- Survey Results

#### **Respondents:**

- American Heart Association
- Chelan-Douglas Health District
- Grant County Health District
- Inland Northwest Health Services
- Quality Food Centers (QFC) Pharmacy
- Skagit Regional Health

- Swedish Medical Group
- Tacoma Pierce County Health Department
- US Dept. of Health and Human Services-Region 10

• Washington State Department of Health

• Washington State University

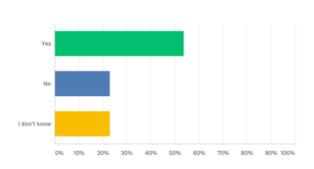
#### **Role in Organization:**

- Manager
  - o Nursing Program
  - o Community Health
  - o Stroke Program
- Coordinator
  - o District Patient Care
  - o Healthy Communities
- Health Promotion

- Consultant Health Services
- Director Community Wellness
- Government Relations
- Lead Heart Disease & Stroke Prevention
- Public Health Advisor
- Quality Improvement Specialist
- Research

## Q4: Has your organization previously been involved in any Million Hearts® activities?





Powered by 🐴 SurveyMonkey

#### **Currently work on hypertension control in Washington:**

- Yes-85.7%
  - o Information sharing: Million Hearts hypertension information; Primary care/outreach; Low-literacy level materials
  - Programs: Blood pressure management project with Million Hearts "Check It, Change It" curriculum;
     DPP, Hypertension & Prevention Programs; Coverdell Program
  - o 1422 CDC Grant
  - o Research
- No-14.3%

#### Currently use community health workers for heart disease/stroke in WA:

- Yes-78.6%
  - o CHW Trainings; Community-based organizations
  - o Blood Pressure Projects
    - "Check It, Change It" Blood Pressure Screening Project
    - Blood pressure health kiosks
  - o Collaborate to include CVD in work; Promote physical activity; Nurse Delegations/Private Duty Nursing
- No-21.4%

#### **Currently work on worksite wellness in WA:**

- Yes-64.3%
  - o Wellness coordinator & team; Heart disease prevention team
  - Direct services to employers
  - o Organization-sponsored programs
    - Kroger-sponsored health screening/coaching
    - SmartHealth stroke awareness
- No-35.7%

#### Currently work on public policy for heart disease and stroke in WA:

- Yes-50%
  - o Work on policy change directly- *Physical activity, nutrition, tobacco; Emergency response/care for CVD*
  - o Coverdell Stroke Community Group
  - o Share information with state and local policy makers
- No-50%

#### What does success look like at end of the meeting:

• Learn about Million Hearts program; Learn about projects for local level; How to align national work with existing work; Evidence-based projects that can be replicated locally; Learn about overall plan for Washington State; Engage with state/local partners; Resources for contract nurses; What HCPs/Organizations need from community pharmacists.

#### Agenda:

Agenda: Time	Agenda Item/Topic	Speaker/Facilitator
9:00 – 9:15 am	Partner Networking	Speaker/ Facilitator
9:15 – 9:30 am	Welcome and Overview of the Day Pama Joyner Director, Office of Healthy and Safe Communities, Prevention and Community Health, Washington State Department of Health	Julie Harvill, Operations Manager Million Hearts® Collaboration
	Introductions In one sentence, what excites you about your role in heart disease and stroke prevention?	John Bartkus Pensivia
9:30 – 10:15am	Million Hearts® 2022  • Million Hearts® Accomplishments  • What must happen to prevent?  • 2017 Focus  Q and A/Group Interaction	Robin Rinker, MPH, CHES Health Communications Specialist Division for Heart Disease and Stroke Prevention, CDC
10:15 – 10:30am	Break	
10:30 – 11:00am	Washington State Health Department programs and resources that align with Million Hearts Q and A Group Interaction	Cheryl Farmer, MD Manager Heart Disease, Stroke, and Diabetes Prevention Program Community-Based Prevention Section, Washington State Department of Health
11:00 – 11:15am	Qualis Health programs and resources that align with Million Hearts Q and A Group Discussion	Jeff Sobotka, PMP, MBA, CPHIMS, CHP Quality Improvement Consultant, Practice Coach Qualis Health Healthy Hearts Northwest Project
11:15 – 11:30am	AHA/ASA programs and resources that align with Million Hearts  Q and A	Lindsay Hovind American Heart Association Senior Director Government Relations Western States Affiliate
11:30 am – 12:30pm	Catered Lunch	
12:30 – 3:00pm	Afternoon Breakouts/Facilitated Discussions	

	Group 1. Hypertension Control Group 2. Role of community health workers and community based organizations in addressing CVD Group 3. Worksite Wellness Group 4. Public Health Policy - Tobacco and Pharmacist	Session Monitors: Miriam Patanian Robin Rinker Julia Schneider Julie Harvill April Wallace John Bartkus
	Ways to Work Together and Next Interactions  • Plan for follow-up to increase engagement  • Key contacts within heart disease and stroke	John Bartkus
2:45 – 3:00p.m	prevention with state  Evaluation	Whitney Garney
3:00p.m.	Wrap Up/Adjourn	April Wallace

#### Thank you!



Public Health Policy Breakout



Hypertension Control Breakout

**CHW Breakout** 







#### **Advancing Million Hearts ®:**

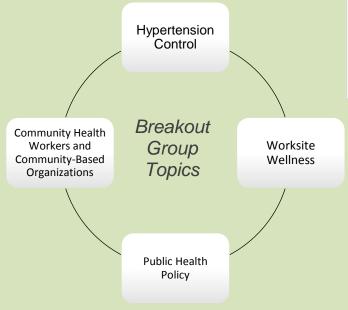
# American Heart Association and Heart Disease and Stroke Prevention Partners Working Together in Washington

August 10, 2017

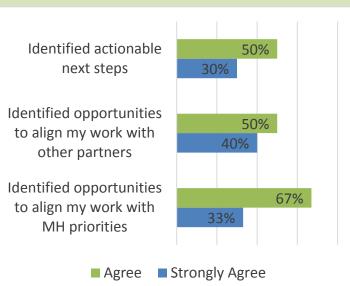
On August 10, 2017, the American Heart Association (AHA) worked with partners to host the Advancing Million Hearts®: AHA and Heart Disease and Stroke Prevention Partners Working Together in Washington Meeting. The goal of the meeting was for attendees to expand their knowledge of evidence-based programs, collaboration strategies, tools, resources and generate connections to align programs and new initiatives that support Million Hearts® (MH).

62 Washington partners attended the meeting representing 37 organizations.

Participants attended breakout groups to plan activities and establish action plans.



#### Participants felt the meeting allowed them to:



"This is the first time I received [a] formal overview of the Million Hearts Campaign, so that's very valuable to me..."

-Meeting Participant

Participants felt the most valuable part of the meeting was...

Action Networking Meeting Sessions
Organizations





#### Million Hearts® Resources

#### Resources for Clinicians:

#### • Hypertension Control: Change Package for Clinicians

http://millionhearts.hhs.gov/files/HTN Change Package.pdf

A quality improvement change package with a listing of process improvements that ambulatory clinical settings can implement as they seek optimal hypertension control.

#### • Self-Measured Blood Pressure Monitoring: Action Steps for Clinicians

http://millionhearts.hhs.gov/files/MH SMBP Clinicians.pdf

A guide to facilitate the implementation of self-measured blood pressure monitoring (SMBP) plus clinical support in preparing care teams to support SMBP, selecting and incorporating clinical support systems, empowering patients, and encouraging health insurance coverage for SMBP plus additional clinical support.

#### Evidence-Based Hypertension Treatment Protocols

http://millionhearts.hhs.gov/tools-protocols/protocols.html

A webpage with a hypertension treatment protocol template and featured evidence-based protocols to help clinicians improve blood pressure control by clarifying titration intervals, revealing new treatment options and expanding the types of staff that can assist in a timely follow-up with patients.

#### • Tobacco Cessation Protocol

A webpage with a tobacco cessation protocol template and featured evidence-based protocols to help clinicians identify patients who use tobacco and systematically deliver appropriate cessation services. http://millionhearts.hhs.gov/tools-protocols/protocols.html#TCP

#### Undiagnosed Hypertension

http://millionhearts.hhs.gov/tools-protocols/hiding-plain-sight/index.html

A webpage that describes the phenomena of patients with uncontrolled hypertension being seen by clinicians, but remaining undiagnosed; resources, references and case studies are provided to help clinicians find their undiagnosed hypertensive patients.

#### Hypertension Prevalence Estimator

https://nccd.cdc.gov/MillionHearts/Estimator/

An interactive tool health systems and practices can use to start or build on their existing hypertension management quality improvement process by comparing the expected hypertension prevalence generated from the tool with their calculated prevalence.

#### Million Hearts® Clinical Quality Measures (CQM)

http://millionhearts.hhs.gov/data-reports/cgm.html

A webpage that displays national clinical quality measures and targets focused on the Million Hearts® ABCS (Aspirin when appropriate, Blood pressure control, Cholesterol management, and Smoking cessation).

#### • Medication Adherence Resources

https://millionhearts.hhs.gov/tools-protocols/medication-adherence.html

A webpage with a variety of resources, tools, tip sheets and success stories to help patients take medications correctly and consistently.

#### • Health IT Resources:

https://millionhearts.hhs.gov/tools-protocols/tools/health-IT.html

A webpage with health IT resources and tools that enable easier clinical quality reporting and improvement.

#### Clinically-focused Programs:

• Million Hearts® Hypertension Control Challenge http://millionhearts.hhs.gov/partners-progress/champions/index.html

 Million Hearts® Cardiovascular Disease Risk Reduction Model https://innovation.cms.gov/initiatives/Million-Hearts-CVDRRM/

• EvidenceNOW: Advancing Heart Health in Primary Care <u>http://www.ahrq.gov/professionals/systems/primary-care/evidencenow.html</u>

#### Public Health Resources and Programs:

• Self-Measured Blood Pressure Monitoring: Action Steps for Public Health Practitioners http://millionhearts.hhs.gov/files/MH\_SMBP.pdf

 CDC State Heart Disease and Stroke Prevention Programs http://www.cdc.gov/dhdsp/programs/index.htm

#### **Tools for Patients:**

Heart Age Predictor
 http://www.cdc.gov/vitalsigns/cardiovasculardisease/heartage.html

Blood Pressure Wallet Card
 http://millionhearts.hhs.gov/files/BP Wallet Card.pdf

• Smoke Free (SF) http://smokefree.gov/

Million Hearts® Videos: Personal Stories
 http://millionhearts.hhs.gov/news-media/media/videos.html#ps

#### Community Engagement:

Million Hearts® 2022 Partner Materials
 https://millionhearts.hhs.gov/about-million-hearts/partner-materials.html

Cardiovascular Health: Action Steps for Employers
 http://millionhearts.hhs.gov/files/MH Employer Action Guide.pdf

#### Supportive Campaigns:

Mind Your Risks
 https://mindyourrisks.nih.gov/index.html

Tips from Former Smokers
 http://www.cdc.gov/tobacco/campaign/tips/index.html

# Preventing 1 million heart attacks and strokes by 2022

Organization name
Presenter's name
Credentials



# Million Hearts® 2022

- Aim: Prevent 1 million—or more—heart attacks and strokes in the next 5 years
- National initiative co-led by:
  - Centers for Disease Control and Prevention (CDC)
  - Centers for Medicare & Medicaid Services (CMS)
- Partners across federal and state agencies and private organizations



# Heart Disease and Stroke in the U.S.

- More than 1.5 million people in the U.S. suffer from heart attacks and strokes per year<sup>1</sup>
- More than 800,000 deaths per year from cardiovascular disease (CVD)<sup>1</sup>
- CVD costs the U.S. hundreds of billions of dollars per year<sup>1</sup>
- CVD is the greatest contributor to racial disparities in life expectancy<sup>2</sup>



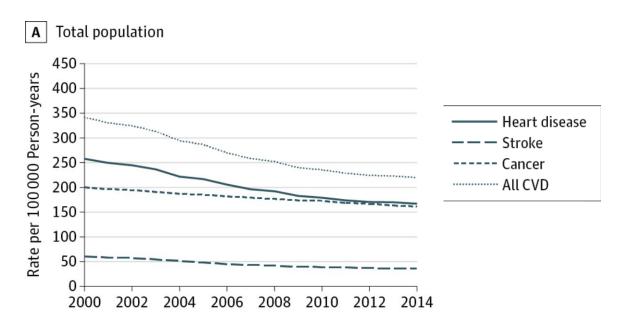
#### References

1. Benjamin EJ, Blaha MJ, Chiuve SE, Cushman M, Das SR, Deo R, et al. Heart Disease and Stroke Statistics-2017 Update: A Report From the American Heart Association. Circulation 2017;135(10):e146–603.

2. Kochanek KD, Arias E, Anderson RN. How did cause of death contribute to racial differences in life expectancy in the United States in 2010? NCHS data brief, no 125. Hyattsville, MD: National Center for Health Statistics. 2013

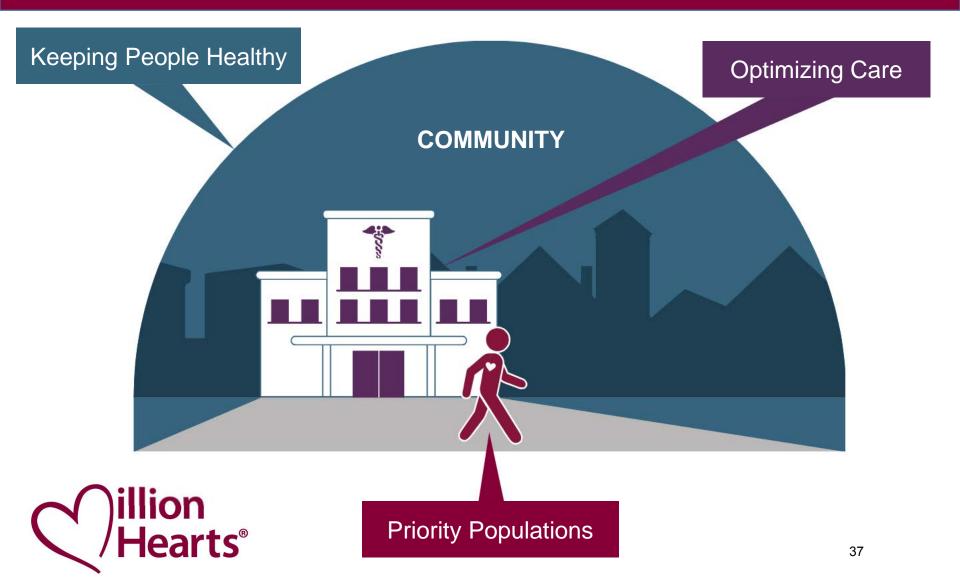
# **Heart Disease and Stroke Trend**

While CV deaths have been declining for the past 40 years, the **reduction in these deaths has slowed**.





# Million Hearts® 2022 Design



# Million Hearts® 2022 Priorities

#### **Keeping People Healthy**

Reduce Sodium Intake

Decrease Tobacco Use

**Increase Physical Activity** 

#### **Optimizing Care**

Improve ABCS\*

Increase Use of Cardiac Rehab

Engage Patients in Heart-healthy Behaviors

#### **Improving Outcomes for Priority Populations**

Blacks/African Americans

35- to 64-year-olds

People who have had a heart attack or stroke

People with mental illness or substance use disorders



\*Aspirin when appropriate, Blood pressure control, Cholesterol management, Smoking cessation

# Keeping People Healthy

Goals	Effective Public Health Strategies		
Reduce Sodium Intake Target: 20%	<ul> <li>Enhance consumers' options for lower sodium foods</li> <li>Institute healthy food procurement and nutrition policies</li> </ul>		
Decrease Tobacco Use Target: 20%	<ul> <li>Enact smoke-free space policies that include e-cigarettes</li> <li>Use pricing approaches</li> <li>Conduct mass media campaigns</li> </ul>		
Increase Physical Activity Target: 20% (Reduction of inactivity)	<ul> <li>Create or enhance access to places for physical activity</li> <li>Design communities and streets that support physical activity</li> <li>Develop and promote peer support programs</li> </ul>		



# **Optimizing Care**

Goals	Effective Health Care Strategies
Improve ABCS* Targets: 80%	<ul> <li>High Performers Excel in the Use of</li> <li>Technology—decision support, patient portals, e- and default referrals, registries, and algorithms to find gaps in care</li> <li>Teams—including pharmacists, nurses, community health</li> </ul>
Increase Use of Cardiac Rehab Target: 70%	<ul> <li>workers, and cardiac rehab professionals</li> <li>Processes—treatment protocols; daily huddles; ABCS scorecards; proactive outreach; finding patients with undiagnosed high BP, high cholesterol, or tobacco use</li> <li>Patient and Family Supports—training in home blood</li> </ul>
Engage Patients in Heart-healthy Behaviors Targets: TBD	pressure monitoring; problem-solving in medication adherence; counseling on nutrition, physical activity, tobacco use, risks of particulate matter; referral to community-based physical activity programs and cardiac rehab

\*Aspirin when appropriate, Blood pressure control, Cholesterol management, Smoking cessation



# Improving Outcomes for Priority Populations

Priority Populations	Major Strategies	
Blacks/African Americans	Improving hypertension control	
35- to 64-year-olds, because event rates are rising	<ul><li>Improving hypertension control and statin use</li><li>Increasing physical activity</li></ul>	
People who have had a heart attack or stroke	<ul> <li>Increasing cardiac rehab referral and participation</li> <li>Avoiding exposure to particulate matter</li> </ul>	
People with mental illness or substance use disorders	Reducing tobacco use	



# Million Hearts<sup>®</sup> Resources and Tools

- <u>Action Guides</u>—Hypertension control; Self-measured blood pressure monitoring (SMBP); Tobacco cessation; Medication adherence
- <u>Protocols</u>—Hypertension treatment; Tobacco cessation; Cholesterol management
- <u>Tools</u>—Hypertension prevalence estimator; ASCVD risk estimator
- Health IT
- Clinical Quality Measures
- Consumer Resources and Tools



# **Our Commitment**

- Partner statement of commitment
- Description of intended actions



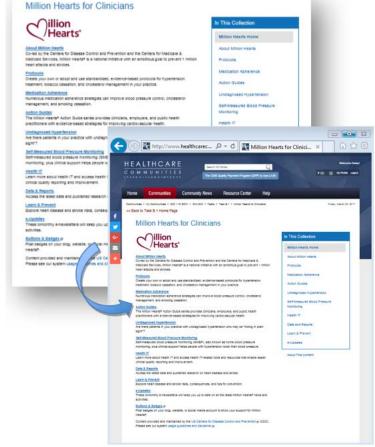
# **Stay Connected**

- Million Hearts® eUpdate Newsletter
- Million Hearts<sup>®</sup> on Facebook and Twitter
- Million Hearts<sup>®</sup> Website
- Million Hearts® for Clinicians Microsite



# Million Hearts® for Clinicians Microsite

- Features Million Hearts<sup>®</sup> protocols, action guides, and other QI tools
- Syndicates LIVE Million Hearts<sup>®</sup> on your website for your clinical audience
- Requires a small amount of HTML code—customizable by color and responsive to layouts and screen sizes
- Content is free, cleared, and continuously maintained by CDC





#### Million Hearts® 2022

Preventing 1 Million Heart Attacks and Strokes by 2022



Every 40 seconds, an adult dies from a heart attack, stroke, or other adverse outcomes of cardiovascular disease (CVD). These deaths account for about one third (30.9%) of all deaths in the United States, or more than 800,000 deaths each year. About 1 in 5 of these deaths is a person younger than 65. Heart disease and stroke can also lead to other serious illnesses, disabilities, and lower quality of life.

The economic toll of CVD is high—more than \$316 billion each year in the United States—with CVD treatment accounting for about \$1 of every \$7 spent on health care in this country.

While cardiovascular deaths have been declining for the past 40 years, the reduction in these deaths has slowed since 2011, indicating the need for focused, sustained action by public and private partners to improve our nation's cardiovascular health.

#### Million Hearts® 2022

Million Hearts® 2022 is a national initiative co-led by the Centers for Disease Control and Prevention and the Centers for Medicare & Medicaid Services to prevent 1 million heart attacks and strokes in 5 years. The initiative focuses partner actions on a small set of priorities selected for their impact on heart disease, stroke, and related conditions.

#### Million Hearts® 2022 Goals

Reaching these goals will result in 1 million fewer heart attacks and strokes in the next 5 years:

- ▶ 20% reduction in sodium intake
- ▶ 20% reduction in tobacco use
- ▶ 20% reduction in physical inactivity
- ▶ 80% performance on the ABCS Clinical Quality Measures
- ▶ 70% participation in cardiac rehab among eligible patients





#### **Stay Connected**

Learn more about Million Hearts® and how you can join this national effort and take action to prevent 1 million heart attacks and strokes by 2022.



Visit millionhearts.hhs.gov.



Connect with Million Hearts® on Facebook.



Follow @MillionHeartsUS on Twitter.



Sign up for the Million Hearts® e-Update at millionhearts.hhs.gov/ news-media.

#### What You Can Do

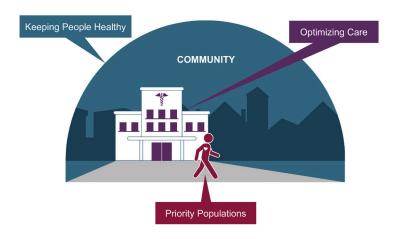
The only way we—as a nation—will meet the Million Hearts<sup>®</sup> goals is through the collective and focused action of a diverse range of partners.

As a Million Hearts<sup>®</sup> partner, determine where your individual or organizational mission aligns with the Million Hearts® priorities and explore the evidence-based strategies most suited to your talents, interests, and resources. Check out the Million Hearts® 2022 **framework** and commit with us to carry out the priority actions needed to prevent 1 million heart attacks and strokes.

#### Million Hearts® 2022 Priorities

Million Hearts<sup>®</sup> has set the following priorities to meet the aim of preventing 1 million heart attacks and strokes by 2022:

- ▶ **Keeping people healthy** with public health efforts that promote healthier levels of sodium consumption, increased physical activity, and decreased tobacco use.
- ▶ Optimizing care by using teams, health information technology, and evidence-based processes to improve the ABCS (Aspirin when appropriate, Blood pressure control, Cholesterol management, and Smoking cessation), increase use of cardiac rehab, and enhance heart-healthy behaviors.
- ▶ Improving outcomes for priority populations selected based on data showing a significant cardiovascular health disparity, evidence of effective interventions, and partners ready to act. Populations include Blacks/African Americans, 35- to 64-year-olds, people who have had a heart attack or stroke, and people with mental illness or substance use disorders.



# Million Hearts® 2022 Design



# Million Hearts® 2022 Priorities

#### **Keeping People Healthy**

Reduce Sodium Intake

**Decrease Tobacco Use** 

Increase Physical Activity

#### **Optimizing Care**

Improve ABCS\*

Increase Use of Cardiac Rehab

Engage Patients in Heart-healthy Behaviors

### **Improving Outcomes for Priority Populations**

Blacks/African-Americans

35-64 year olds

People who have had a heart attack or stroke

People with mental illness or substance use disorders



\*Aspirin, Blood pressure control, Cholesterol management, Smoking cessation

# Keeping People Healthy

Goals	Effective Public Health Strategies		
Reduce Sodium Intake 20% Target	<ul> <li>Enhance consumers' options for lower sodium foods</li> <li>Institute healthy food procurement and nutrition policies</li> </ul>		
Decrease Tobacco Use 20% Target	<ul> <li>Enact smoke-free space policies that include e-cigarettes</li> <li>Use pricing approaches</li> <li>Conduct mass media campaigns</li> </ul>		
Increase Physical Activity 20% Target (Reduction of inactivity)	<ul> <li>Create or enhance access to places for physical activity</li> <li>Design communities and streets that support physical activity</li> <li>Develop and promote peer support programs</li> </ul>		



# **Optimizing Care**

#### Goals **Effective Healthcare Strategies** High Performers Excel in the Use of...... Improve ABCS\* • **Technology** – decision support, patient portals, e- and default 80% Targets referrals, registries, and algorithms to find gaps in care • **Teams** – including pharmacists, nurses, community health workers, cardiac rehab professionals Increase Use of • **Processes** – treatment protocols; daily huddles; ABCS Cardiac Rehab scorecards; proactive outreach; finding patients with 70% Target undiagnosed high BP, high cholesterol, or tobacco use Patient and Family Supports – training in home blood pressure monitoring; problem-solving in medication adherence; **Engage Patients in** counseling on nutrition, physical activity, tobacco use, risks of **Heart-healthy** particulate matter; referral to community-based physical activity **Behaviors** programs and cardiac rehab Targets TBD



\*Aspirin, Blood pressure control, Cholesterol management, Smoking cessation

# Improving Outcomes for Priority Populations

Priority Populations	Major Strategies	
Blacks/African-Americans	Improving hypertension control	
35-64 year olds—because event rates are rising	<ul> <li>Improving hypertension control and statin use</li> <li>Increasing physical activity</li> </ul>	
People who have had a heart attack or stroke	<ul> <li>Increasing cardiac rehab referral &amp; participation</li> <li>Avoiding exposure to particulate matter</li> </ul>	
People with mental illness or substance use disorders	Reducing tobacco use	





#### **Tools and Resources**

http://www.heart.org



#### **Online Tools**

➤ Check. Change. Control. Tracker (https://www.ccctracker.com)

A new online tool to help you track your blood pressure readings and connect with a volunteer health mentor to share your results and progress. Signing up is easy, you just need a campaign code which you can receive by contacting your local AHA affiliate who can also provide more information on the program. If there isn't an AHA office near you, go to <a href="https://www.ccctracker.com/aha">www.ccctracker.com/aha</a> and find the campaign code on the map for your state and sign up.

- My Life Check (http://tools.bigbeelabs.com/aha/tools/mlc/)

  Get a full heart health assessment with this tool based on many years of research.
- Heart Attack Risk Calculator (http://www.cvriskcalculator.com/)
  Calculate your 10-year risk of heart disease or stroke using the ASCVD algorithm published in 2013 ACC/AHA Guideline on the Assessment of Cardiovascular Risk
- High Blood Pressure Health Risk Calculator (http://tools.bigbeelabs.com/aha/tools/hbp/)
  Enter your latest blood pressure reading to learn your risk of having a heart attack, a stroke, and developing heart failure and kidney disease. You'll also learn how a few lifestyle changes can lower your blood pressure and your health risks. You can print your risk report to review and discuss with your healthcare professional.

#### Resources

#### > Target: BP (http://targetbp.org)

Target: BP is a nationwide initiative aimed at controlling high blood pressure and reducing the growing number of Americans who have heart attacks and stroke. The initiative is co-led by the American Heart Association (AHA) and the American Medical Association (AMA) to help physicians, care teams and patients achieve better blood pressure control in accordance with current AHA quidelines.

#### EmPowered to Serve

(http://www.empoweredtoserve.org)

A multicultural initiative that works to influence faith-based as well as urban housing channels to build strategic alliances that support a "culture of health" through healthy living, enhancing the chain of survival, and improving the environment.

#### Get With The Guidelines

(http://www.heart.org/HEARTORG/Professional/GetWithTheGuidelinesHFStroke/Get-With-TheGuidelines---HFStroke\_UCM\_001099\_SubHomePage.jsp

Get With The Guidelines programs are in-hospital programs for improving stroke, heart failure, resuscitation, and AFib care by promoting consistent adherence to

the latest evidence-based practices. The program provides hospitals with access to: web-based Patient Management Tool™ (powered by Quintiles Real World and Late Phase Research), clinical decision support, robust registry, real-time benchmarking capabilities and other performance improvement methodologies toward the goal of enhancing patient outcomes and saving lives.

#### > Check. Change. Control. (CCC)

(http://www.heart.org/HEARTORG/Conditions/More/ToolsForYourHeartHealth/Check-Change-iControli-Community-Partner-Resources\_UCM\_445512\_Article.jsp#.WVQTmU0kvIU)

Check. Change. *Control.* is an evidence-based hypertension management program that utilizes blood pressure self-monitoring to empower patients/participants to take ownership of their cardiovascular health. The program incorporates the concepts of remote monitoring and online tracking as key features to improve outcomes in hypertension management, physical activity, and weight reduction.

O Check. Change. Control. Cholesterol Patient Guide (http://www.heart.org/mycholesterolguide)

#### AHA's Smoking Cessation Tools and Resources

http://www.heart.org/HEARTORG/GettingHealthy/QuitSmoking/QuitSmoking\_UCM\_001085\_SubHomePage.jsp

#### AHA Healthy Workplace Food and Beverage Toolkit July 2016

http://www.heart.org/HEARTORG/GettingHealthy/WorkplaceWellness/WorkplaceWellnessResources/Healthy-Workplace-Food-and-Beverage-Toolkit-Resources\_UCM\_465206\_Article.jsp



# Washington 2018 Draft Public Policy Agenda

Building healthier lives, free of cardiovascular diseases and stroke.

The American Heart Association / American Stroke Association supports and advocates for public policies that will help improve the cardiovascular health of all Americans by 20 percent while reducing deaths by coronary heart disease and stroke by 20 percent by 2020.

#### **Healthy Living: Tobacco Free**

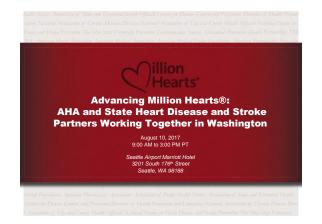
• Raise the minimum legal sale age for all tobacco products, including e-cigarettes, to 21 years.

#### **Quality Systems of Care**

 Enhance Washington's statewide Emergency Cardiac and Stroke System of Care to improve patient outcomes for those suffering a stroke or ST-segment elevation myocardial infarction (STEMI).

#### **Healthy Eating & Active Living**

- Pursue regulations to establish stronger standards for nutrition, physical activity and screen time in early child care settings.
- Expand incentives offered to Supplemental Nutrition Assistance Program (SNAP) recipients to increase SNAP benefits when used to purchase fruits and vegetables.
- Monitor and support implementation of Seattle's sugary drink tax.





# 9:00 AM \* WELCOME AND OVERVIEW OF THE DAY \* INTRODUCTIONS \* MILLION HEARTS® 2022 \* PROGRAMS AND RESOURCES THAT ALIGN WITH MILLION HEARTS® - WASHINGTON STATE HEALTH DEPARTMENT - QUALIS - AHA/ASA 11:30 AM \* CATERED LUNCH 12:20 PM \* AFTERNOON BREAKOUTS - WORKGROUPS 3:00 PM \* WRAP UP / ADJOURN



# Introductions: 1. Name 2. Organization 3. What excites you about your role in heart disease and stroke prevention? (one sentence)

#### **Logistics – Preparing for Afternoon Workgroups**

1	2	3	4
Hypertension	ROLE OF	Worksite	PUBLIC HEALTH
CONTROL	COMMUNITY	WELLNESS	POLICY -
	HEALTH		ADVANCING
	WORKERS AND		THE ABCS
	COMMUNITY		
	BASED		
	ORGANIZATIONS		
Cheryl Farmer, Elaine Kitamura, Jeff Sobotka Miriam Patanian	Marissa Floyd, Alexandro Pow Sang, Debbie Spink Julia Schneider April Wallace	Sara Eve Sarliker, Kristen VanWart Julie Harvill Mary Jo Garofoli	Lindsey Hovind Robin Rinker Whitney Garney

**ACTION**: Before lunch is over, please <u>add your name</u> to the Flip-chart for the Workgroup you plan to attend/engage.



## One of the sheets in your packet is "My Alignment Notes"



Opportunities I found to:

- \* Align with My work
- \* Align with Others work

If "Alignment" is a key goal of this meeting, then what would evidence of cultivating alignment be?

#### Preventing 1 Million Heart Attacks and Strokes by 2022

#### Robin Rinker, MPH

Health Communications Specialist

Division for Heart Disease and Stroke Prevention

Centers for Disease Control and Prevention



#### Million Hearts® 2022

- Aim: Prevent 1 million—or more—heart attacks and strokes in the next 5 years
- National initiative co-led by:
  - Centers for Disease Control and Prevention (CDC)
  - Centers for Medicare & Medicaid Services (CMS)
- Partners across federal and state agencies and private organizations



#### Heart Disease and Stroke in the U.S.

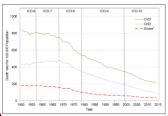
- More than 1.5 million people in the U.S. suffer from heart attacks and strokes per year<sup>1</sup>
- More than 800,000 deaths per year from cardiovascular disease (CVD)<sup>1</sup>
- CVD costs the U.S. hundreds of billions of dollars per year<sup>1</sup>
- $\bullet$  CVD is the greatest contributor to racial disparities in life expectancy  $^2$



In Benjamin EJ, Blaha MJ, Chiuve SE, Cushman M, Das SR, Deo R, et al. Heart Disease and Stroke Statistics-2017 Update: A Report From the American Heart Association. Circulation 2017;138(10):e148–603. 2. Kochanek KJ, Arias E, Anderson RN. How did cause of death contribute to reaid differences in life expectancy in

#### Heart Disease and Stroke Trends 1950-2015

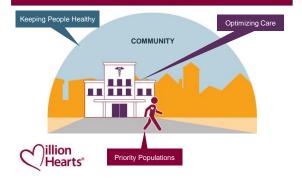
While CV deaths have been declining for the past 40 years, the **reduction in these deaths has slowed**.



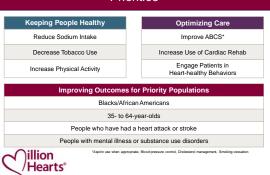
()illion Hearts

Source - Mensah GA, Wei GS, Sorlie PD, et al. Decline in Cardiovascular Mortality - Possible

#### Million Hearts® 2022 Aim: Prevent 1 Million Heart Attacks and Strokes in 5 Years



### Million Hearts® 2022 Priorities



#### **Keeping People Healthy**

Goals	Effective Public Health Strategies			
Reduce Sodium Intake Target: 20%	Enhance consumers' options for lower sodium foods     Institute healthy food procurement and nutrition policies			
Decrease Tobacco Use Target: 20%	Enact smoke-free space policies that include e-cigarettes     Use pricing approaches     Conduct mass media campaigns			
Increase Physical Activity Target: 20% (Reduction of inactivity)	Create or enhance access to places for physical activity     Design communities and streets that support physical activity     Develop and promote peer support programs			



#### **Optimizing Care**

Goals	Effective Health Care Strategies		
Improve ABCS* Targets: 80%	High Performers Excel in the Use of  • Teams—including pharmacists, nurses, community health workers, and cardiac rehab professionals  • Technology—decision support, patient portals, e- and default		
Increase Use of Cardiac Rehab Target: 70%	referrals, registries, and algorithms to find gaps in care  Processes—treatment protocols; daily huddles; ABCS scorecards; proactive outreach; finding patients with undiagnosed high BP, high cholesterol, or tobacco use Patient and Family Supports—training in home blood		
Engage Patients in Heart-healthy Behaviors Targets: TBD	pressure monitoring; problem-solving in medication adherence; counseling on nutrition, physical activity, tobacco use, risks of particulate matter, referral to community-based physical activity programs and cardiac rehab		



'Aspirin use when appropriate, Blood pressure control, Cholesterol management, Smoking cessation

## Improving Outcomes for Priority Populations

Priority Population	Intervention Needs	Strategies
Blacks/African Americans	Improving hypertension control	Targeted protocols     Medication adherence strategies
35-64 year olds	Improving HTN control and statin use     Decreasing physical inactivity	Targeted protocols     Community-based program enrollment
People who have had a heart attack or stroke	Increasing cardiac rehab referral and participation     Avoiding exposure to particulate matter	Automated referrals, hospital CR liaisons, referrals to convenient locations     Air Quality Index tools
People with mental illness or substance abuse disorders	Reducing tobacco use	Integrating tobacco cessation into behavioral health treatment     Tobacco-free mental health and substance use treatment campuses     Tailored quitline protocols

#### Million Hearts® Resources and Tools

- <u>Action Guides</u>—Hypertension control; Self-measured blood pressure monitoring (SMBP); Tobacco cessation; Medication adherence
- <u>Protocols</u>—Hypertension treatment; Tobacco cessation; Cholesterol management
- <u>Tools</u>—Hypertension prevalence estimator; ASCVD risk estimator
- Health IT
- Clinical Quality Measures
- Consumer Resources and Tools



#### Million Hearts® Hypertension Champion in Washington State

**2014**: Peninsula Community Health Services, Bremerton, Washington

**2015**: International Community Health Services, Seattle, Washington

#### **Partner Opportunities: Hospitals** Sample Actions to Consider

- · Action: Make healthy food and beverage choices available to patients, visitors,

  - no stari

    Resource: HHS/GSA Health and Sustainability Guidelines for Federal
    Concessions and Vending Operations

    Success Story: Sodium Reduction Community Program Los Angeles County
    Department of Public Health
- · Action: Implement comprehensive smoke-free policies
  - Resource: The Community Guide: Tobacco Use and Secondhand Smoke Exposure: Smoke-Free Policies
  - Success Story: Communities Putting Prevention to Work: Tobacco Use Prevention and Control
- Action: Institute automatic referral of eligible patients to cardiac rehab
  - Resource: Increasing Cardiac Rehabilitation Participation From 20% to 70%: A Road Map From the Million Hearts Cardiac Rehabilitation Collaborative



#### Partner Opportunities: Employers Sample Actions to Consider

- · Action: Make healthy food and beverage choices available to all employees
  - Resource: HHS/GSA Health and Sustainability Guidelines for Federal Concessions and Vending Operations
  - Success Story: Sodium Reduction Community Program Los Angeles County
- Action: Develop and support policies at worksites to encourage use of tobacco cessation
   services.
- - Resource: The Community Guide: Tobacco Use and Secondhand Smoke Exposure:
  - Success Story: North Carolina Division of Public Health, Tobacco Prevention and Control Branch: Expanding Comprehensive Coverage for Tobacco Cessation
- Action: Provide environmental supports for recreation or physical activity (e.g., onsite exercise facility, walking trails, bicycle racks).
  - · Resource: CDC Worksite Health ScoreCard
  - Nosource: QUO WORKsite Health ScoreCard

    Success Story: Bike Share Program Offers California State Employees Another Way to Be Active



#### Partner Opportunities: Clinical Care Teams Sample Actions to Consider

- Action: Use standardized treatment protocols for hypertension treatment, tobacco cessation, and cholesterol management.

   Resource: CDC: Million Hearts® Protocols

  - Success Story: 2014 Hypertension Control Champions: Large Health Systems
- Action: Implement self-measured blood pressure monitoring (SMBP) interventions with clinical support
- Resource: Million Hearts® Self-Measured Blood Pressure Monitoring: Action Steps for
- Success Stories: 2013 Hypertension Control Champion: Nilesh V. Patel, MD; 2015 Hypertension Control Champion: Reliant Medical Group
- Action: Improve performance on Million Hearts® clinical quality measures on aspirin, BP control, cholesterol, smoking ossation, and cardiac rehab

  Resource: Million Hearts® ABCS measures

  Success Story: Association of State and Territorial Health Officials (ASTHO) Million Hearts

- Action: Leverage electronic health record (EHR) systems to excel in the ABCS
- Resource: Million Hearts® EHR Optimization Guides
   Success Story: Michigan Center for Effective IT Adoption



#### Stay Connected

- Million Hearts® eUpdate Newsletter
- · Million Hearts® on Facebook and Twitter
- Million Hearts® Website
- Million Hearts<sup>®</sup> for Clinicians Microsite





#### Million Hearts® for Clinicians Microsite

- Features Million Hearts® protocols, action guides, and other QI tools
- Syndicates LIVE Million Hearts® on your website for your clinical audience
- · Requires a small amount of HTML code—customizable by color and responsive to layouts and screen sizes
- · Content is free, cleared, and continuously maintained by CDC

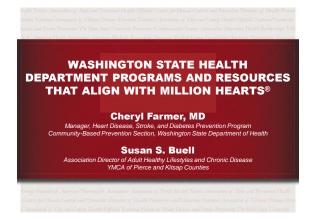


Available at https://tools.cdc.

Cition











#### Heart Health: The Landscape of Washington State

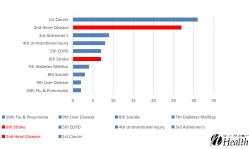
Heart Disease, Stroke, and Diabetes Prevention Program Community-Based Prevention Section

PUBLIC HEALTH
ALWAYS WORKING FOR A SAFER AND

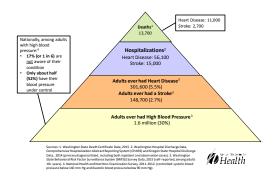


#### 2015 Washington State 10 Leading Causes of Death

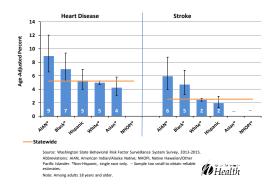
 Heart Disease and Stroke combined are the #1 cause of death in Washington State



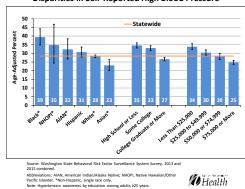
#### **Burden of Heart Disease and Stroke In Washington State**



#### Heart Disease and Stroke By Race and Hispanic Origin



#### **Disparities in Self-Reported High Blood Pressure**



#### What Are We Doing?

- DP13-1305 and DP14-1422 CDC funded grants
  - Promoting awareness of the importance of blood pressure control
  - Leverage partnerships to address the chronic condition of hypertension
  - We work with a variety of individuals, organizations, and communities to offer in-person trainings on how to accurately measure blood pressure
  - Provide educational materials in multiple languages to support blood pressure management and control
  - Connect communities to available resources



#### Thank You!

Cheryl Farmer MD
Washington State Department of Health
Heart Disease, Stroke, and Diabetes Prevention Program
<a href="mailto:cheryl.farmer@doh.wa.gov">cheryl.farmer@doh.wa.gov</a> | 360-236-3770





FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

## COMMUNITY COLLABORATION TO REDUCE HYPERTENSION

YMCA BLOOD PRESSURE SELF-MONITORING PROGRAM

COLLABORATION WITH CHWs, MERCY HOUSING, ASIAN PACIFIC CULTURAL CENTER



#### THE Y'S NATIONAL MILLION HEARTS® COMMITMENT

The Y has been committed to the Million Hearts Initiative since 2011.

#### The Y Joins CDC, HHS and CMS in Million Hearts Initiative

YMCA of the USA announces commitment to expand efforts to help reduce heart disease and stroke

CHICAGO, September 13, 2011 – The Y announced its support of the Million Hearts Initiative – an initiative spearheaded by the U.S. Department of Health and Human Services, Center's for Disease Control and Prevention and Centers for Medicare and Medicaid Services that aims to prevent one million heart attacks and strokes over the next five years – at an event today in Washington, D.C.

#### **CURRENT YUSA STRATEGIC PLAN**

#### HEALTHY LIVING

- High rates of chronic disease and obesity (child and adult)
- Needs associated with an aging po Health inequities among people of differen

To improve lifestyle health and health outcomes in the U.S., the Y will help lead the transformation fealth and health care from a system largely focused on treatment of linesses to a collabora community approach that elevates well-being, prevention, and health maintenance.

#### OUR DESIRED OUTC



#### **BLOOD PRESSURE SELF-MONITORING** (BPSM) PROGRAM OVERVIEW

4 month evidence-based program designed to help persons with high blood pressure better manage their blood pressure by developing the habit of self-monitoring:

- > Guidance and tools for self-monitoring and tracking
- > Healthy Heart Ambassador support via weekly Office Hours and messages
- > Monthly Nutrition Education Seminars
- > Data collected and managed in customized online database (REDCap)



#### THE YMCA PRODUCED SLIGHTLY MORE **FAVORABLE FINDINGS THAN THOSE REPORTED IN** THE CHECK IT, CHANGE IT STUDY.

"Check It, Change It" Study (n=1,784)	YMCA (n=526)	
At baseline, 49.3% of participants had a BP $<\!140/90$ mmHg.	At baseline, 51.7% of participants had a BP $<\!140/90$ mmHg.	
By 6 months, 74% of participants either reached a BP <140/90 mmHg or had a ≥10 mmHg reduction in SBP.	After an average of 4.3 months, 75.1% of participants either reached a BP <140/90 mmHg or had a $\geq$ 10mmHg reduction in SBP.	
Overall, mean SBP decreased by 4.8 mmHg.	Overall, mean SBP decreased by 6.3 mmHg.	
Overall, mean DBP decreased by 2.5 mmHg.	Overall, mean DBP decreased by 3.2 mmHg.	

"Check It, Change It" enrolled patients from 8 clinics in Durham County, NC between 12/09/2010 and 11/11/2011.

#### THE YMCA'S BLOOD PRESSURE SELF-MONITORING PROGRAM

Who?

- Adults with high blood pressure and/or on antihypertensive
- medication

  Interested in self-monitoring
- No recent cardiac events, no atrial fibrillation/arrhythmias, no risk

What?

- 4 month program supporting participants in developing the habit of self-monitoring and identifying opportunities for action through weekly support & 10-minute consultations
- Nutrition and physical activity information to aid in blood pressure control through lifestyle change

When? Where?

- Anytime, anywhere (lobby, clinic, multipurpose space)
   Space for blood pressure stations and nutrition education seminars; adequate privacy • Many non-YMCA sites; workplaces, clinics, community centers
- Training on proper blood pressure measurement technique

How?

Ongoing support, education and coaching from trained staff Tools for self-monitoring and tracking Weekly messages, drop-in consultations, and seminars

#### PARTICIPATING IN COMMUNITY INTEGRATED HEALTH



#### REDUCING HYPERTENSION RISK WITH HEALTH EQUITY THROUGH COLLABORATION

- Through the support of 1422 funding, the YMCA is able to deliver the Blood Pressure Self-Monitoring Program (BPSMP) at community sites
- Community partners were pulled together to test this delivery model:
  - · Leaders in Women's Health
  - · Ebony Nurses
  - Samoan Nurses Association of WA
  - · Mercy Housing Northwest
  - Asian Pacific Cultural Center
  - · YMCA of Pierce and Kitsap Counties
  - Tacoma Pierce County Health Department

#### REDUCING HYPERTENSION RISK WITH HEALTH EQUITY THROUGH COLLABORATION

 5 Community Health Workers representative of the communities they serve were trained by the YMCA in the delivery of the evidence-based BPSMP under the YMCA license. Many languages were represented in the delivery of the program:

low income housing and/or who are participants at the Asian Pacific

- Spanish
- Vietnamese
- SamoanEnglish

Cultural Center

 Through those trusted relationships with CHWs, we were able to enroll 171 participants with hypertension living in federally qualified

# YMCA/CHW COLLABORATION TO DELIVER BLOOD PRESSURE SELF-MONITORING PROGRAM

#### PROGRAM OUTCOMES: YMCA of Pierce and Kitsap Counties Pilot

	Mercy Housing	Asian Pacific Cultural Center	Morgan Family YMCA
Total Participants	144	27	16
% of participants who completed 4 month program with decrease in systolic BP	53.4%	29%	25%
Overall mean decrease in systolic BP	16.3	28.8	8.75

In the original "Check it, Change It" study that demonstrated this program as an effective strategy, the overall mean systic blood pressure decrease after a 6 month intervention was 48, in the YMCA of USA pilot, the overall mean SBP decrease after a 4.3 month intervention was 6.3. In the YMCA of PKC pilot, our community-partnered intervention well outperformed the original studies as evidenced in the chart above.

# YMCA/CHW COLLABORATION TO DELIVER BLOOD PRESSURE SELF-MONITORING PROGRAM

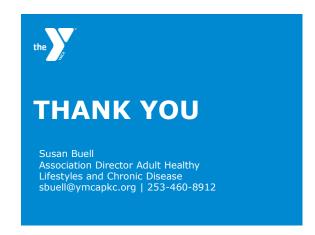
- · New cohort for Koreans began in July 2017 (50 enrolled to date)
- On-going commitment to run the BPSMP through October of this year
- Exploring sustainability strategies for continued delivery of the BPSMP with CHWs in 2018

#### **HOW YOU CAN HELP**

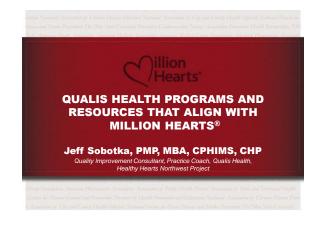
- Help to champion program among health care provider groups and stakeholders in the community
- · Provide direct program referrals to eligible patients
- Add program to community-based resource directory
- Post/distribute marketing materials to raise program awareness.
- · Donate space for program sessions
- Help identify sustainable funding opportunities for the delivery of this program to improve health outcomes for high utilizing patients

#### **EHR REFERRAL EXAMPLE**









# Qualis Health QIN-QIO

Jeff Sobotka Lisa Packard

August 10, 2017





#### Qualis Health

- A leading national population health management organization
- The Medicare Quality Innovation Network Quality Improvement Organization (QIN-QIO) for Idaho and Washington

#### The QIO Program

 One of the largest federal programs dedicated to improving health quality at the local level





#### Qualis Health and QI Projects in Healthcare

#### Think of the Triple Aim

- · Improve patient experience
  - · Healthcare processes and outcomes
    - Surgical or disease specific improvement; improving blood pressure control; patient satisfaction; improving readmission rates, etc.
- · Improve population health
  - Chronic condition management in a population; vaccination rates; nutrition; anti-smoking efforts; use of preventive care services
- · Reduce costs through quality
  - Improve efficiency, staff stability etc.



#### **IHI Model for Improvement**

What are we trying to accomplish?

How will we know that a change is an improvement?

What change can we make that will result in improvement?



#### **Qualis and Cardiovascular Risk Prevention**

#### Healthy Hearts Northwest

Funded through the Agency for Health Care Research & Quality (AHRQ) - Healthy Hearts Northwest (H2N) is one of seven national grant awards

Healthy Hearts Northwest Partners:

- The MacColl Center for Health Care Innovation at Group Health Research Institute
- Qualis Health Subcontractor
- · Scheduled to Complete Q1 2018

#### Qualis Health's Practice Innovation Network (PIN)

 Assists Washington primary care practices to develop quality improvement processes and related reports to help them prepare for value-based reimbursement and improve cardiac care

#### **Healthy Hearts Northwest**

- Unlimited customized technical assistance including on-site practice visits for 15 months, and monthly phone calls
- Quality Improvement reports for internal use, aligned with PQRS measures
- · Optimization of clinical decision support
- Using data to drive improvement through workflow changes
- Clinically focused learning modules for care teams to address common issues in CVD population management
- · Data Submission
- · PDSA, Webinars, IHI Model for Improvement



#### **Healthy Hearts Northwest**

- Dissemination and Implementation of patient-centered outcomes research findings for small to medium size practices
- Build Capacity to use the ABCS of cardiovascular disease prevention:
  - (A) Aspirin in high-risk individuals
  - (B) Blood pressure control
  - (C) Cholesterol management
  - · (S) Smoking cessation
- Adopt foundational PCMH concepts:
  - · Quality Improvement
  - Leadership
  - Empanelment
  - Team-Based Care



#### **Qualis' Practice Innovation Network (PIN)**

- Qualis Health's Practice Innovation Network (PIN) is assisting Washington primary care practices to develop quality improvement processes and related reports to help them prepare for value-based reimbursement
  - Help all practices improve cardiac care
  - Educational webinars
  - · Share pertinent information from CDC, CMS, etc.
  - Focus on ABCS measures
  - Higher level of attention
  - QI consulting
  - CMS evaluation metric based on PIN practices' scores for blood pressure and smoking

The goal of the Qualis PIN is to see each participating practice, organization, and the PIN as a whole improve performance on the selected quality measures



#### What do we ask of the PIN practices?

Share quality data on quarterly basis (Rolling 12 month)

- · ABCS measures (Cardiovascular Prevention)
- · Seasonal flu and pneumonia measures (correspond to F.1 adult immunizations)
- · Key metrics related to diabetes (related to B.2 diabetes)
  - Hemoglobin A1c poor control
  - Diabetes eye exam
  - Diabetes foot exam



#### What does Qualis Health do with the data?

- · Track our progress toward CMS evaluation metrics
- Identify areas for improvement at PIN practices

  - Help them stay on track for successful quality reporting
     Identify practices/populations that might benefit from DSMP
- · Produce quarterly benchmark reports created to allow PIN participants to view their own data in relation to that submitted by the rest of the cohort as well as against National averages.
- · The ultimate goal of the Qualis PIN is to see each participating practice, organization, and the PIN as a whole improve performance on the selected quality measures







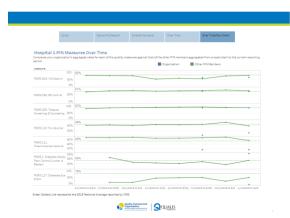


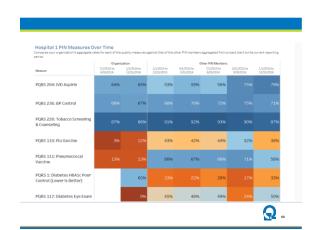


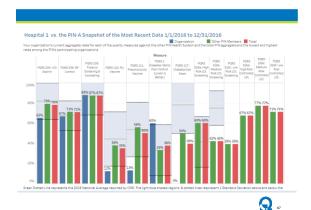
#### Measures Included in this Report:

- 1. QID 204 (NQF 0068) Ischemic Vascular Disease (IVD): Use of Aspirin or Another
- Antithrombotic
  2. QID 236 (NQF 0018) Hypertension: Controlling High Blood Pressure
- 3. QID 226 (NQF 0028) Tobacco Use: Screening and Cessation Intervention
- 4. QID 110 (NQF 0041) Influenza Immunization
  5. QID 111 (NQF 0043) Pneumonia Vaccination Status for Older Adults
- 6. QID 1 (NQF 0059) Diabetes: Hemoglobin A1c Poor Control
- 7. QID 117 (NQF 0055) Diabetes: Eye Exam 8. QID 318 Cholesterol Fasting Low Density Lipoprotein (LDL-C) Test Performed: AND Risk-Stratified Fasting LDL-C









#### **Qualis Health and QPP/MIPS**

Qualis Health's goal is to help practices successfully prepare for and understand this new program. We offer customized technical assistance that includes:

- Phone and email support

- Regular office hours and webinars Monthly program updates Access to Qualis Health Tracking tool
- Qualis Health QPP Readiness Assessment Strategic development of a MIPS feedback report
- Assistance in creating a MIPS-score improvement plan
- Virtual focus groups and peer-to-peer learning
- Access to national learning events

Check out our QPP resource center:

http://medicare.qualishealth.org/projects/QPP-resource-center



#### **Contact**

Lisa Packard, MS QI Consultant CDSME Master Trainer LisaP@QualisHealth.org Jeff Sobotka, PMP, MBA, CPHIMS, CHP Quality Improvement Consultant Practice Coach Healthy Hearts Northwest Project JeffS@QualisHealth.org

For more information: http://medicare.qualishealth.org/









#### **ALIGN WITH MILLION HEARTS®**

Western States Affiliate Lindsay Hovind Senior Director, Government Relations

Elaine Kitamura Regional Director, Multicultural Initiatives

Kristen VanWart Sr. Community Health Director, Field Operations/Development

Elizabeth Peterson Regional Director, Quality & Systems Improvement



#### Mission

Building healthier lives, free of cardiovascular disease and stroke

#### **Our 2020 Impact Goal**

By 2020 to improve the cardiovascular health of all Americans by 20% while reducing deaths from cardiovascular diseases and stroke by 20%



#### **Lindsay Hovind**

Senior Director, Government Relations



## AHA and Million Hearts Spotlight on Washington: Advocacy

Recent Policy successes:

- Emergency Cardiac and Stroke System of Care (2010)
- CPR in Schools (2013)
- Newborn Screening for CCHD (2015)
- Historic investments in Safe Routes to School (2015)
- PE Quality Assessment (2017)
- Seattle Sugary Drink Tax (2017)



# AHA and Million Hearts Spotlight on Washington: Advocacy

Future Policy Priorities:

- Nutrition, physical activity, screen time standards in early child care settings
- Tobacco to 21
- Tobacco Prevention Program Funding
- Expansion of SNAP incentives
- Emergency of Cardiac and Stroke System of Care enhancement

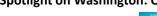


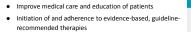


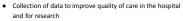
#### **Elizabeth Peterson**

Regional Director, Quality & Systems Improvement (QSI)

## AHA and Million Hearts Spotlight on Washington: QSI







Celebrate successes







#### Kristen VanWart

Senior Director, Community Health



#### **AHA Workplace Health Solution**

- Workplace Health Solutions programs provides organizations with science based tools to help them get the most of curren wellness program and/or activities
- weiniess program anujor activities.
  The program provides continuous quality improvements by assessing current weilness programs, giving companies the ability to engage employees, track their ideal heart health and gives the organizations the opportunity to be recognized through awards







#### Workplace Health Achievement Index

- 55 process questions completed online organized around seven best practice categories. Receive a report on total overall score, score for each best practice category o Leadership

  - Policies and environment
  - o Communications
  - o Programs
  - Engagement
  - Partnerships Reporting outcomes



#### Workplace Health Achievement Index

- Data insight based on health analytics
- Data can be imported into the online platform by employer if they have existing data or they can choose to use the American Heart Association's My Life Check health assessment









#### Resources and Tools to Enhance Workplace Health

- Complete Workplace Health Solutions Index
- Detailed Playbooks for all 7 best practice categories within Workplace Health Solutions
- My Life Check Health Assessment
- Check, Change, Control: Blood Pressure
- Food and Beverage Tool Kit for a healthy food environment and







#### **Elaine Kitamura**

Regional Director, Multicultural Initiatives



- A call to action motivating medical practices, practitioners and health services organizations to prioritize blood pressure control
- Recognition for healthcare providers who attain high levels of blood pressure control in their patient populations, particularly those who achieve 70, 80 percent or higher control
- A source for tools and assets for healthcare providers to use in practice, including the AHA/ACC/ CDC, Hypertension Treatment Algorithm and the AMA's M.A.P. Checklist







http://targetbp.org/

#### Who is our Target Audience?



- o Federally Qualified Health Clinic (FQHC)
- o Federally Designated Rural Health Clinic (RHC)
- o Indian Health Service practice/clinic
- Practice/Clinic with mission to serve publicly insured, under
  - Private Clinical System (non-FQHC)
- Government Agency or Organization providing care to patients









#### Why should a clinic participate?

- . We know what medicines work but system aren't in the place to drive control rates
- Algorithm and systems approach described in AHA's treatment algorithm have been shown to increase control rates within a clinical setting
- Sites will receive recognition from AHA
- Help meet required performance metric
- Improved health and care of their patients!







http://targetbp.org/



#### **Levels of Recognition**

- Here will be two levels of recognition in 2017:
  - o Achievement: 70% of patients with blood pressure controlled to <140/90 in 2016.
  - o Participation: Recognizes health care systems for registering with Target: BP and submitting data.







http://targetbp.org/



#### **Data Submission**

- Data will be submitted once a year during a set period of time.
- During 2017 this period of time is set between March and July to report on 2016 data.
- Participants will be notified of recognition status by October 2017.







http://targetbp.org/







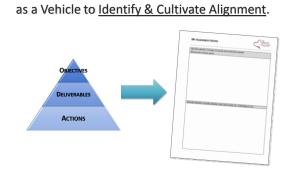












Use this Conversation

#### **Afternoon Workgroup Meeting Rooms**

1 HYPERTENSION CONTROL	ROLE OF COMMUNITY HEALTH WORKERS AND COMMUNITY	3 WORKSITE WELLNESS	4 PUBLIC HEALTH POLICY - ADVANCING THE ABCS
Cheryl Farmer, Elaine Kitamura, Jeff Sobotka Miriam Patanian	Marissa Floyd, Alexandro Pow Sang, Debbie Spink Julia Schneider April Wallace	Sara Eve Sarliker, Kristen VanWart Julie Harvill Mary Jo Garofoli	<b>Lindsey Hovind</b> Robin Rinker Whitney Garney
<b>Everett</b> Suite	<b>Olympia</b> Suite	Evergreen Ballroom (Here)	<b>Renton</b> Suite

Workgroups have until 2:00pm. At 2:10pm, Report-Outs Start!

