

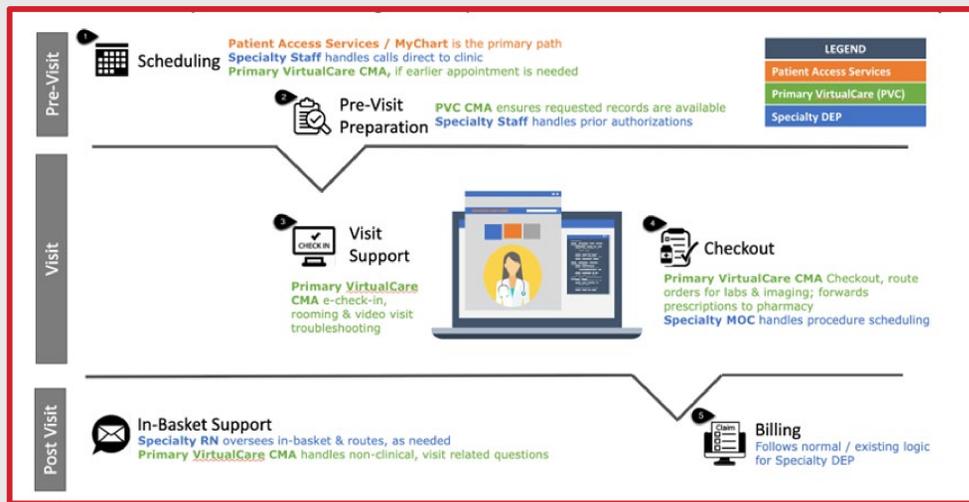


### SMART Goal #1: Access

Expand specialty care access through telemedicine and the Corrie App, supported by Primary Virtual Care (PVC) workflows to allow for seamless onboarding and care for patients.

#### Key Drivers:

1. Utilizing PVC for pre- and post-visit operational support
2. Engage patients through Corrie Lipids App



#### Methods:

Use of PVC staff to manage pre- and post-visit tasks.

- MyChart activation and e-check-in, reducing onboarding friction for patients
- Completion of post-visit orders and schedules follow-ups
- **Definition & Data Source:** Documented completion of tasks from PVC Staff

#### Results:

- ✓ 86% (191/221) of patients received PVC- enabled preparatory resources
- ✓ 100% (209/209) patients received some sort of preparatory assistance (including lab outreach, any outreach, any onboarding, troubleshooting, etc.)

### SMART Goal #3: Awareness

Develop a streamlined PVC-supported telehealth complimented by digital education through Corrie to increase patient awareness of dyslipidemia and cardiovascular risk.

#### Key Drivers:

1. Patient outreach and facilitation of telehealth scheduling by PVC Staff
2. Patient outreach and education about ASCVD and cholesterol through Corrie

#### Methods:

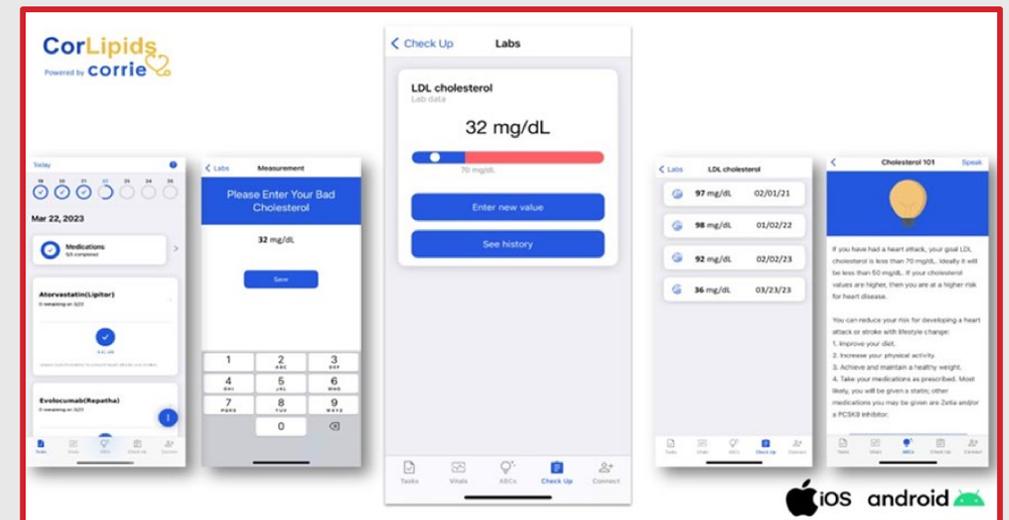
- PVC Staff to help with patient outreach and engagement with lipid clinics.
- Enroll patients with Corrie and encourage engagement with educational material.
- **Definition & Data Source:** Completion measured as **attended vs. scheduled visits**; Monitor patient app use, engagement with educational content, and adherence to therapy plans.

### SMART Goal #2: Action

Develop a new model of care leveraging telehealth and digital health solutions to improve LDL-C control rates in patients with or at risk for ASCVD to improve access, education, and engagement.

#### Key Drivers:

1. Clinical impact of Corrie Lipids Program: LDL-C awareness, treatment, and achievement of guideline directed management.
2. Scalability with real world implementation of Corrie Lipids Program.



#### Methods:

- Engage patients with Corrie App providing lipid education, resources, to enhance patient activation
- **Definition & Data Source:** Hypertension and cholesterol control data captured via **institutional dashboards**.

#### Results:

- ✓ Hypertension control: In-person 75% (2059/2750) vs Hybrid 68% (173/256)
- ✓ LDL-C goal attainment: In-person 79% (414/523) vs Hybrid 66% (121/183)

### Conclusions and Future Directions

PVC-enabled telehealth expands **access**, increases **awareness** of new care pathways and cardiovascular risk, and drives **action** on risk factor control. Early data shows strong patient engagement. Mobile health tools like Corrie further enhance patient engagement and outcomes, highlighting new opportunities to improve cardiovascular outcomes like lipid management.

- Evaluate the utility of PVC on outcomes such as lipid/BP control rates.
- Broaden PVC support across cardiology and lipid clinics throughout Hopkins
- Expand Corrie App integration for patient education and self-management
- Compare hybrid clinical care models with in-person models to improve modalities to deliver both types of care