Frequently Asked Questions (FAQs)
As of July 31, 2012

Course Information

Q: What is Learn: Rhythm Pediatric?
A: ECG recognition is a key skill required to be successful in determining a patient’s condition and knowing which algorithm to apply. Updated to reflect 2010 AHA Guidelines for CPR and ECC science, Learn: Rhythm Pediatric is a self-directed, online course that introduces healthcare providers to normal pediatric cardiac rhythms and prepares them to recognize basic pediatric cardiac arrhythmias in clinical practice. The course allows healthcare providers to gain proficiency in pediatric ECG rhythm recognition in an effort to provide better patient treatment and save more lives.

The course teaches skills through audio, animation, interactive activities and self-assessment portions.

Q: Specifically, what content is taught in this course?
A: Specific course content includes:
- Basic pediatric rhythm understanding
- Relationship between ECG strip and heart impulses
- Common pediatric arrhythmias
- Identifying and distinguishing various arrhythmias
- Two-part AHA exam

Q: What science changes have been made to Learn: Rhythm Pediatric?
A: Specifically, the definition of wide complex tachycardia was updated in the Learn: Rhythm Pediatric Course content to make it consistent with the definition in the 2010 AHA Guidelines for CPR & ECC.

Q: Who is the target audience for this course?
A: This course is designed for healthcare professionals needing basic pediatric rhythm recognition skills, telemetry staff, neonatal and pediatric ICU personnel, ambulatory care personnel and those preparing for PALS.

Q: Does this course offer an AHA course completion card?
A: No. Completion of this course does not result in an AHA course completion card. However, a certificate of completion is available for the student to print upon successful completion of the course. Students may also apply for continuing education credits upon completion.

Q: What are the unique features and benefits of Learn: Rhythm Pediatric?
A: Below are some of the key features and benefits of this course.
- Improves decision-making skills in distinguishing specific cardiac rhythms and arrhythmias
- Allows healthcare providers to gain proficiency in ECG rhythm recognition in an effort to provide better patient treatment
- Self-paced learning, accessible 24/7
- Provides students ability to assess their own skills throughout the course
- Access to course for 12 months from activation, allowing students to conveniently refresh knowledge
- Certificate of completion provided
- Continuing education credits available

Q: Is a skills session required?
A: No.

Q: How long does this course take to complete?
A: On average, this course takes students 2.5 hours to complete.
Q: Is there a score that must be achieved by students in order to successfully pass this course?
A: Yes. There are two parts to the exam. A score of 84% or better in both parts is required to pass the course and receive a completion certificate.

Q: How many attempts does a student have to pass the completion exam?
A: A student has up to three attempts to successfully complete the Learn: Rhythm Pediatric exam. If the student fails to pass within three tries, he/she will need to purchase a new license to attempt completion of the exam again.

Q: Are there continuing education credits available for this course?
A: Yes, the following continuing education credits are available:

Continuing Education Accreditation – Nurses
The American Heart Association is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation.

The maximum number of hours awarded for this CE activity is 2.50 contact hours.

Continuing Education Accreditation – Emergency Medical Services
This continuing education activity is approved by the American Heart Association, an organization accredited by the Continuing Education Coordinating Board for Emergency Medical Services (CECBEMS), for 2.00 Advanced CEHs, activity number 12-AMHA-F3-0157.

Translations
Q: Is this course available in other languages?
A: No. Learn: Rhythm Pediatric is only offered in English.

Technical Issues
Q: Who should be contacted if there are problems with the online course?
A: Customers should contact technical support at OnlineAHA by phone at 1-888-AHA-8883 or email at help@onlineaha.org. Telephone support hours are Monday through Friday, from 9:00 am to 5:00 pm, Eastern Time.

Q: Can course material be accessed after the online portion is completed?
A: Yes. Students have 12 months from the day of activation to refer to the course material for review and knowledge updates.

Q: Can a student log in and out of the course?
A: Yes. Students can log in and out as many times as they choose. To log out, just click the "Click here to logout" link located at the top of the page after log-in. When the student is ready to continue training, he/she can return to OnlineAHA.org and log in with his/her registered email and password.

Q: What are the system requirements for Learn: Rhythm Pediatric?
A: System requirements for this online course are as follows:
• Internet browser Microsoft Internet Explorer 6 or above
• Operating system Microsoft Windows 2000 or above
• Cookies enabled
• JavaScript enabled
• Connectivity minimum 240 Kb/s (30 KB/s)
• Screen resolution minimum 1024 X 768 pixels
• Macromedia Flash 9 or above

Q: Is the program Mac-compatible?
A: No. The Learn: Rhythm Pediatric Course is not compatible with Macs.
Q: How do I get a receipt for my purchase?
A: You can print a receipt for your order on the "Order History" page. The "Order History" link is located on the left-hand sidebar on your Course Home page on OnlineAHA.org.

Q: Is there a demo available for this course?
A: Yes, a demo showing functionality of the Learn: Rhythm Pediatric is available at OnlineAHA.org.